



DELL Upgrade from 3Y ProSupport to 5Y ProSupport Plus

Brand : DELL

Product code: FW7M7_3PS5PSP

Product name : Upgrade from 3Y ProSupport to 5Y ProSupport Plus



- Prioritised 24x7 direct access to non-scripted in-region ProSupport engineers, proactive issue resolution with telemetry-driven insights.
- Enable SupportAssist for customizable self-healing scripts, automated PC optimization and issue detection, proactive resolution and alerts
- Keep your hard drive after replacement to ensure data security
- Repairs for accidents caused by drops, spills or electrical surges
- Automate and customized support to eliminate downtime

Upgrade from 3Y ProSupport to 5Y ProSupport Plus

DELL Upgrade from 3Y ProSupport to 5Y ProSupport Plus. Number of years: 5 year(s), Service time (hours x days): 24x7x365

| Features | | Features | |
|-----------------------------|------------------|-------------------|----------------|
| Service type | ProSupport Plus | Phone support | ✓ |
| Service included | Parts and Labour | Web support | ✓ |
| Service time (hours x days) | 24x7x365 | Troubleshooting | ✓ |
| Number of years | 5 year(s) | Parts replacement | ✓ |
| | | Compatibility | Precision 7865 |

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