



DELL Upgrade from 1Y Basic Onsite to 5Y ProSupport Plus

Brand : DELL Product code: OT\_10S5PSP

Product name : Upgrade from 1Y Basic Onsite to 5Y ProSupport Plus

- Prioritised 24x7 direct access to non-scripted in-region ProSupport engineers, proactive issue resolution with telemetry-driven insights.
- Enable SupportAssist for customizable self-healing scripts, automated PC optimization and issue detection, proactive resolution and alerts
- Keep your hard drive after replacement to ensure data security
- Repairs for accidents caused by drops, spills or electrical surges
- Automate and customized support to eliminate downtime

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Features		Features	
Service type	ProSupport Plus	Web support	✓
Service included	Parts and Labour	Troubleshooting	✓
Service time (hours x days)	24x7x365	Parts replacement	✓
Number of years	5 year(s)	Compatibility	OPTIPLEX SMALL FORM FACTOR 7020 OPTIPLEX MICRO 7020
Phone support	✓		

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