



Lenovo 5WS1L39271 takuu- ja tukiajan pidennys 3 vuosi/vuosia

Tuotemerkki : Lenovo

Tuotekoodi: 5WS1L39271

Tuotteen nimi : 5WS1L39271

Premier Support Plus
Lenovo 5WS1L39271. Vuosien määrä: 3 vuosi/vuosia, Malli: Paikan päällä

Features	Standard Support	Premier Support	Premier Support Plus
24x7 support for business customers	•	•	•
Advanced technical support available 24x7 (1-800-454-4543)	x	•	•
Comprehensive hardware and OEM software support	x	•	•
Integration of context for simplified case management	x	•	•
Technical Account Manager for escalation	x	•	•
Next Business Day or the Next Business Day	x	•	•
On-site reporting available	x	•	•
Lenovo Service Connect and Premier Asset Tagging	x	•	•
Predictive issue detection, case creation, and notification	x	x	•
SDM for proactive issue reporting and incident management	x	x	•
Accidental Damage Protection	x	x	•
Keep Your Charge	x	x	•
Global Battery Storage for select laptops	x	x	•
International Service Enrollment	x	x	•
Charge for non-Think devices	x	x	•

Features		Features	
Product type	Upgrade	Number of years	3 year(s)
Type	On-site	On-site support	✓
Service included	Parts and Labour	Compatibility	ThinkPad P1 Gen 4, P1 Gen 5, P15v Gen 2, P16 Gen 1, P17 Gen 2, T15g Gen 2, T15p Gen 2

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