



# Lenovo 5WS1L47732 takuu- ja tukiajan pidennys 3 vuosi/vuosia

Tuotemerkki : Lenovo

Tuotekoodi: 5WS1L47732

Tuotteen nimi : 5WS1L47732

Premier Support Plus  
Lenovo 5WS1L47732. Vuosien määrä: 3 vuosi/vuosia, Malli: Paikan päällä

Features	Standard Support	Premier Support	Premier Support Plus
24x7 support for business customers	•	•	•
Advanced technical support available 24x7 (7x365)	•	•	•
Comprehensive hardware and OEM software support	•	•	•
Integration of context for simplified case management	•	•	•
Technical Account Manager for escalation	•	•	•
Next Business Day or the Next Business Day	•	•	•
Next Business Day or the Next Business Day	•	•	•
On-site reporting available	•	•	•
Lenovo Service Connect and Premier Asset Tagging	•	•	•
Predictive issue detection, case creation, and resolution	•	•	•
SDM for proactive issue reporting and incident management	•	•	•
Accidental Damage Protection	•	•	•
Keep Your Data	•	•	•
Global Remote Storage for select laptops	•	•	•
International Service Enrollment	•	•	•
Damage for non-Think devices	•	•	•

Features		Features	
Product type	Upgrade	Service type	Premier Support Plus
Type	On-site	Service included	Parts and Labour
		Number of years	3 year(s)

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Publication date: 23-DEC-2024. Prints or copies of Information are only valid on the printed Publication date