

Lenovo

Lenovo 5WS1L47732 takuu- ja tukiajan pidennys 3 vuosi/vuosia

Tuotemerkki : Lenovo

Tuotekoodi: 5WS1L47732

Tuotteen nimi : 5WS1L47732

Premier Support Plus
Lenovo 5WS1L47732. Vuosien määrä: 3 vuosi/vuosia, Malli: Paikan päällä



| Features | Standard Support | Premier Support | Premier Support Plus |
|---|------------------|-----------------|----------------------|
| 24x7x365 support for server machines | x | x | x |
| Advanced technical support available 24x7x365 | x | x | x |
| Comprehensive hardware and software support | x | x | x |
| Single point of contact for simplified case management | x | x | x |
| Technical Account Manager for escalation | x | x | x |
| Next business day onsite issue response/evaluation | x | x | x |
| Standard reporting available | x | x | x |
| Lenovo Service Connect and Premier Asset Tag option | x | x | x |
| Proactive issue detection, case review, and resolution | x | x | x |
| SLM for proactive asset reporting & relationship management | x | x | x |
| Accidental Damage Protection | x | x | x |
| Keep Your Choice | x | x | x |
| Global Battery coverage for up to 3 years | x | x | x |
| International Service Enrollment | x | x | x |
| Coverage for non-Think devices | x | x | x |

Ominaisuudet

Tuotetyyppi
Malli

Päivitys
Paikan päällä

Ominaisuudet

Palvelutyypit
Huolto sisältyy
Vuosien määrä

Premier Support Plus
Osat ja työ
3 vuosi/vuosia

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