



Lenovo 5WS1L39079 takuu- ja tukiajan pidennys 3 vuosi/vuosia

Tuotemerkki : Lenovo

Tuotekoodi: 5WS1L39079

Tuotteen nimi : 5WS1L39079

Premier Support Plus
Lenovo 5WS1L39079. Vuosien määrä: 3 vuosi/vuosia, Malli: Paikan päällä

Features	Standard Support	Premier Support	Premier Support Plus
24x7 support for business customers	•	•	•
Advanced technical support available 24x7 (1-800-454-5768)	x	•	•
Comprehensive hardware and OEM software support	x	•	•
Integration of console for simplified case management	x	•	•
Technical Account Manager for escalation	x	•	•
Next Business Day or the later 4 parts presentation	x	•	•
On-demand reporting available	x	•	•
Lenovo Service Connect and Premier Asset Tagging	x	•	•
Proactive issue detection, case creation, and notification	x	x	•
SDM for proactive asset reporting and lifecycle management	x	x	•
Accidental Damage Protection	x	x	•
Keep Your Charge	x	x	•
Global Battery Storage for select laptops	x	x	•
International Service Enrollment	x	x	•
Charge for non-Think devices	x	x	•

Features		Features	
Product type	Upgrade	Number of years	3 year(s)
Type	On-site	On-site support	✓
Service included	Parts and Labour	Compatibility	ThinkPad X1 Carbon Gen 11, X1 Carbon Gen 8, X1 Nano Gen 2, Z13 Gen 1, Z16 Gen 1

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