



## Lenovo Premier Support Plus 1 lisenssi(t) 4 vuosi/vuusia

**Tuotemerkki :** Lenovo

**Tuotekoodi:** 5WS1M86992

**Tuotteen nimi :** Premier Support Plus

Premier Support Plus

Lenovo Premier Support Plus. Käyttäjälisenssien lukumäärä: 1 lisenssi(t), Vuosien määrä: 4 vuosi/vuusia, Palveluaika (tuntia x päivää): 24x7x365, Vastausaika: 24 h, Malli: Paikan päällä/Asiakas tuo huoltoon



Premier-tason ero

Ominaisuudet	Yhteinen tuki	Premier Support -tuki	Premier Support Plus
24x7x365 huolto	X	X	X
Asiakas voi ottaa yhteyttä tekniseen tukipalveluun milloin tahansa	X	X	X
Asiakas voi ottaa yhteyttä tekniseen tukipalveluun milloin tahansa	X	X	X
Asiakas voi ottaa yhteyttä tekniseen tukipalveluun milloin tahansa	X	X	X
Asiakas voi ottaa yhteyttä tekniseen tukipalveluun milloin tahansa	X	X	X
Asiakas voi ottaa yhteyttä tekniseen tukipalveluun milloin tahansa	X	X	X
Asiakas voi ottaa yhteyttä tekniseen tukipalveluun milloin tahansa	X	X	X
Asiakas voi ottaa yhteyttä tekniseen tukipalveluun milloin tahansa	X	X	X
Asiakas voi ottaa yhteyttä tekniseen tukipalveluun milloin tahansa	X	X	X
Asiakas voi ottaa yhteyttä tekniseen tukipalveluun milloin tahansa	X	X	X

Features		Features	
License quantity	1 license(s)	Number of years	4 year(s)
Product type	Upgrade	Phone support	✓
Type	On-site/Carry-in	On-site support	✓
Service type	Premier Support Plus	Troubleshooting	✓
Service included	Parts and Labour	Compatibility	ThinkPad X1 Yoga
Service time (hours x days)	24x7x365		
Response time	24 h		
		<b>Packaging data</b>	
		Quantity per pack	1 pc(s)

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