

Lenovo 5WS1L39316 takuu- ja tukiajan pidennys 3 vuosi/vuosia

Tuotemerkki: Lenovo Tuotekoodi: 5WS1L39316

Tuotteen nimi: 5WS1L39316

Premier Support Plus

Lenovo 5WS1L39316. Vuosien määrä: 3 vuosi/vuosia, Malli: Paikan päällä

Features	Standard Support	Premier Support	Premier Support Plus
Breakfix support for broken machines	•	•	•
Advanced technical support available 24 = 7 = 365	X X	:	:
Comprehensive hardware and OEM software support*			
Single point of contact for simplified case management	×	•	
Fechnical Account Managers for escalation	×	•	
Next business day onsite labor & parts prioritization*	×	•	
Standard reporting available	×	•	
Lenovo Service Connect and Premier Asset Tag option	×	•	
Predictive issue detection, case creation, and notification?	×	×	
SEM for proactive asset reporting & relationship management*	×	×	
Accidental Damage Protection*	×	×	
Keep Your Drive*	×	×	
Sealed Battery coverage for up to 4 years*	×	×	
International Service Entitlement	×	×	
Coverage for non-Think devices	×		

Features		Features	
Product type	Upgrade	Service type	Premier Support Plus
Type	On-site	Service included	Parts and Labour
		Number of years	3 year(s)

