



Lenovo 5WS1L39383 takuu- ja tukiajan pidennys 3 vuosi/vuosia

Tuotemerkki : Lenovo

Tuotekoodi: 5WS1L39383

Tuotteen nimi : 5WS1L39383

Premier Support Plus
Lenovo 5WS1L39383. Vuosien määrä: 3 vuosi/vuosia, Malli: Paikan päällä

Features	Standard Support	Premier Support	Premier Support Plus
24x7 support for business customers	•	•	•
Advanced technical support available 24x7 (7x365)	x	•	•
Comprehensive hardware and OEM software support	x	•	•
Integration of contact for simplified case management	x	•	•
Technical Account Manager for escalation	x	•	•
Next Business Day or the Next Business Day	x	•	•
On-site repair by available	x	•	•
Lenovo Service Connect and Premier Asset Tagging	x	•	•
Proactive issue detection, case creation, and notification	x	x	•
SDR for proactive issue reporting and incident management	x	x	•
Accidental Damage Protection	x	x	•
Keep Your Drive	x	x	•
Global Remote Storage for select laptops	x	x	•
International Service Enrollment	x	x	•
Damage for non-Think devices	x	x	•

Features		Features	
Product type	Upgrade	Service type	Premier Support Plus
Type	On-site	Service included	Parts and Labour
		Number of years	3 year(s)

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