

Lenovo

Lenovo 5WS1L39383 takuu- ja tukiajan pidennys 3 vuosi/vuosia

Tuotemerkki : Lenovo

Tuotekoodi: 5WS1L39383

Tuotteen nimi : 5WS1L39383

Premier Support Plus
Lenovo 5WS1L39383. Vuosien määrä: 3 vuosi/vuosia, Malli: Paikan päällä



Features	Standard Support	Premier Support	Premier Support Plus
24x7x365 support for server machines	x	x	x
Advanced technical support available 24x7x365	x	x	x
Comprehensive hardware and software support	x	x	x
Single point of contact for simplified case management	x	x	x
Technical Account Manager for escalation	x	x	x
Next business day onsite issue & parts resolution	x	x	x
Standard reporting available	x	x	x
Lenovo Service Connect and Premier Asset Tag option	x	x	x
Proactive issue detection, case review, and resolution	x	x	x
SLM for proactive asset reporting & relationship management	x	x	x
Accidental Damage Protection	x	x	x
Keep Your Charge	x	x	x
Global Battery coverage for up to 3 years	x	x	x
International Service Enrollment	x	x	x
Coverage for non-Think devices	x	x	x

Ominaisuudet

Tuotetyyppi
Malli

Päivitys
Paikan päällä

Ominaisuudet

Palvelutyyppi
Huolto sisältyy
Vuosien määrä

Premier Support Plus
Osat ja työ
3 vuosi/vuosia

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