



Lenovo 5WS1L39178 takuu- ja tukiajan pidennys 3 vuosi/vuosia

Tuotemerkki : Lenovo

Tuotekoodi: 5WS1L39178

Tuotteen nimi : 5WS1L39178

Premier Support Plus
Lenovo 5WS1L39178. Vuosien määrä: 3 vuosi/vuosia, Malli: Paikan päällä

Features	Standard Support	Premier Support	Premier Support Plus
24x7 support for business customers	●	●	●
Advanced technical support available 24x7 (1-800-424-6535)	●	●	●
Comprehensive hardware and OEM software support	●	●	●
Integration of context for simplified case management	●	●	●
Technical Account Manager for escalation	●	●	●
Next Business Day or the Next Business Day	●	●	●
On-site repair by available	●	●	●
Standard reporting available	●	●	●
Lenovo Service Connect and Premier Asset Tagging	●	●	●
Proactive issue detection, case creation, and notification	●	●	●
SDR for proactive issue reporting and incident management	●	●	●
Accidental Damage Protection	●	●	●
Keep Your Charge	●	●	●
Mobile Backup Storage for select laptops	●	●	●
International Service Enrollment	●	●	●
Damage for non-Think devices	●	●	●

Features		Features	
Product type	Upgrade	Service type	Premier Support Plus
Type	On-site	Service included	Parts and Labour
		Number of years	3 year(s)

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