



Lenovo 5WS1L39490 takuu- ja tukiajan pidennys 3 vuosi/vuosia

Tuotemerkki : Lenovo

Tuotekoodi: 5WS1L39490

Tuotteen nimi : 5WS1L39490

Premier Support Plus  
Lenovo 5WS1L39490. Vuosien määrä: 3 vuosi/vuosia, Malli: Paikan päällä

Features	Standard Support	Premier Support	Premier Support Plus
24x7 support for business machines	●	●	●
Advanced technical support available 24x7 - 365	x	●	●
Comprehensive hardware and OEM software support	x	●	●
Integration of services for simplified case management	x	●	●
Technical Account Manager for escalation	x	●	●
Next Business Day onsite Major Repair prioritization*	x	●	●
On-demand reporting available	x	●	●
Lenovo Service Connect and Premier Asset Tag option	x	●	●
Predictive issue detection, case creation, and notification	x	x	●
QDR for proactive issue reporting & relationship management	x	x	●
Accidental Damage Protection**	x	x	●
Keep Your Charge*	x	x	●
Global Remote Coverage for up to 1 country	x	x	●
International Service Enrollment	x	x	●
Coverage for non-Think devices	x	x	●

Features		Features	
Product type	Upgrade	Service included	Parts and Labour
Type	On-site	Number of years	3 year(s)
Service type	Next Business Day	On-site support	✓
		Compatibility	ThinkPad P14s Gen 3, P15v Gen 3, P1

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