



Lenovo 5WS1L39490 takuu- ja tukiajan pidennys 3 vuosi/vuosia

Tuotemerkki : Lenovo

Tuotekoodi: 5WS1L39490

Tuotteen nimi : 5WS1L39490

Premier Support Plus
Lenovo 5WS1L39490. Vuosien määrä: 3 vuosi/vuosia, Malli: Paikan päällä

Features	Standard Support	Premier Support	Premier Support Plus
24x7 support for business customers	•	•	•
Advanced technical support available 24x7 (1-800-451-4686)	•	•	•
Comprehensive hardware and OEM software support	•	•	•
Integration of context for simplified case management	•	•	•
Technical Account Manager for escalation	•	•	•
Next Business Day or later A parts presentation	•	•	•
On-demand reporting available	•	•	•
Lenovo Service Connect and Premier Asset Tagation	•	•	•
Predictive issue detection, case creation, and notification	•	•	•
SDM for proactive asset reporting and lifecycle management	•	•	•
Accidental Damage Protection	•	•	•
Keep Your Charge	•	•	•
Mobile Backup Storage for select laptops	•	•	•
International Service Enrollment	•	•	•
Damage for non-Think devices	•	•	•

Features		Features	
Product type	Upgrade	Service included	Parts and Labour
Type	On-site	Number of years	3 year(s)
Service type	Next Business Day	On-site support	✓
		Compatibility	ThinkPad P14s Gen 3, P15v Gen 3, P1

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