



Lenovo 5WS1L39135 takuu- ja tukiajan pidennys 3 vuosi/vuosia

Tuotemerkki : Lenovo

Tuotekoodi: 5WS1L39135

Tuotteen nimi : 5WS1L39135

3Y Premier Support Plus upgrade from 3Y Premier Support
Lenovo 5WS1L39135. Vuosien määrä: 3 vuosi/vuosia, Malli: Paikan päällä

Features	Standard Support	Premier Support	Premier Support Plus
24x7 support for business customers	•	•	•
Advanced technical support available 24x7 (1-800-451-4600)	x	•	•
Comprehensive hardware and OEM software support	x	•	•
Integration of context for simplified case management	x	•	•
Technical Account Manager for escalation	x	•	•
Next Business Day on-site labor & parts replacement	x	•	•
On-demand reporting available	x	•	•
Lenovo Service Connect and Premier Asset Tagging	x	•	•
Predictive issue detection, case creation, and notification	x	x	•
SDM for proactive asset reporting and lifecycle management	x	x	•
Accidental Damage Protection	x	x	•
Keep Your Drive	x	x	•
Global Return Storage for select laptops	x	x	•
International Service Enrollment	x	x	•
Damage for non-Think devices	x	x	•

Features		Features	
Product type	Upgrade	Service included	Parts and Labour
Type	On-site	Number of years	3 year(s)
Service type	Premier Support Plus	On-site support	✓

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