



## DELL Upgrade from 3Y Basic Onsite to 5Y ProSupport Plus

**Brand :** DELL

**Product code:** OTPA\_30S5PSP

**Product name :** Upgrade from 3Y Basic Onsite to 5Y ProSupport Plus



- Prioritised 24x7 direct access to non-scripted in-region ProSupport engineers, proactive issue resolution with telemetry-driven insights.
- Enable SupportAssist for customizable self-healing scripts, automated PC optimization and issue detection, proactive resolution and alerts
- Keep your hard drive after replacement to ensure data security
- Repairs for accidents caused by drops, spills or electrical surges
- Automate and customized support to eliminate downtime

Upgrade from 3Y Basic Onsite to 5Y ProSupport Plus

DELL Upgrade from 3Y Basic Onsite to 5Y ProSupport Plus. Number of years: 5 year(s), Service time (hours x days): 24x7x365

| Features                    |                  | Features          |                               |
|-----------------------------|------------------|-------------------|-------------------------------|
| Service type                | ProSupport Plus  | Phone support     | ✓                             |
| Service included            | Parts and Labour | Web support       | ✓                             |
| Service time (hours x days) | 24x7x365         | Troubleshooting   | ✓                             |
| Number of years             | 5 year(s)        | Parts replacement | ✓                             |
|                             |                  | Compatibility     | OptiPlex All-in-One Plus 7420 |

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