



DELL Upgrade from 1Y Basic Onsite to 3Y ProSupport

Brand : DELL

Product code: OT_10S3PS

Product name : Upgrade from 1Y Basic Onsite to 3Y ProSupport

Upgrade from 1Y Basic Onsite to 3Y ProSupport

[DELL Upgrade from 1Y Basic Onsite to 3Y ProSupport:](#)

ProSupport for PCs is the right offering for all commercial businesses. Featuring 24x7 direct access to in-region engineers, next business day onsite repairs, and automated, proactive issue resolution with telemetry-driven insights, ProSupport reduces end-user downtime while freeing up IT time to focus on higher-value projects.

Solution providers and end-customers can view and manage health, application experience, and security score, plus take action across the entire fleet, log tickets, and self-dispatch parts, all from a single portal. ProSupport enables businesses to analyze usage patterns and identify opportunities to optimize end-user device strategy, maximizing productivity and employee satisfaction.

*Availability and terms of Dell Services vary by region and by-product. Contact a sales representative for details.

DELL Upgrade from 1Y Basic Onsite to 3Y ProSupport. Number of years: 3 year(s), Service time (hours x days): 24x7x365



| Features | | Features | |
|-----------------------------|------------------|-------------------|--|
| Service type | ProSupport | Web support | ✓ |
| Service included | Parts and Labour | Troubleshooting | ✓ |
| Service time (hours x days) | 24x7x365 | Parts replacement | ✓ |
| Number of years | 3 year(s) | Compatibility | OPTIPLEX SMALL FORM FACTOR 7020 OPTIPLEX MICRO 7020 |
| Phone support | ✓ | | |

Disclaimer. The information published here (the "Information") is based on sources that can be considered reliable, typically the manufacturer, but this Information is provided "AS IS" and without guarantee of correctness or completeness. The Information is only indicative and can be changed at any time without notification. No rights can be based on the Information. Suppliers or aggregators of this Information do not accept any liability with regard to the content of (web)pages and other documents, including its Information. The publisher of the Information can not be held liable for the content of 3rd party websites that are linking this Information or are linked to from this Information. You as the User of the Information are solely responsible for the choice and usage of this Information. You are not entitled to transfer, copy or otherwise multiply or distribute the Information. You are obliged to follow the directions of the copyright owner(s) with regard to the use of the Information. Exclusively Dutch law is applicable. With regard to price and stock data on the site, the publisher followed a number of starting points, which are not necessarily relevant for your private or business circumstances. Therefore, the price and stock data are only indicative and are subject to changes. You are personally responsible for the way you use and apply this information. As a user of the Information or sites or documents in which this Information is included, you will adhere to standard fair use including avoidance of spamming, ripping, intellectual-property violations, privacy violations, and any other illegal activity.

Publication date: 23-DEC-2024. Prints or copies of Information are only valid on the printed Publication date