



# Lenovo 5WS1L39253 warranty/support extension 3 year(s)

Brand : Lenovo

Product code: 5WS1L39253

Product name : 5WS1L39253

- 24x7x365 hardware and software support
  - Direct access to advanced technicians
  - Single point of contact and simplified escalation
  - Unscripted solutions through phone, chat, or email
  - Next business day onsite and parts prioritisation
  - Proactive and predictive issue detection
- 3 years Premier Support Plus  
Lenovo 5WS1L39253. Number of years: 3 year(s)

Features	Standard Support	Premier Support	Premier Support Plus
24x7x365 support for business hours	x	x	x
Advanced technical support available 24x7x365	x	x	x
Comprehensive hardware and OEM software support	x	x	x
Integration of contact for simplified case management	x	x	x
Technical Account Manager for escalation	x	x	x
Next Business Day onsite After Hours prioritization	x	x	x
On-demand reporting available	x	x	x
Lenovo Service Connect and Premier Asset Tagging	x	x	x
Predictive issue detection, case creation, and notification	x	x	x
SDM for proactive asset reporting and lifecycle management	x	x	x
Accidental Damage Protection	x	x	x
Keep Your Data	x	x	x
Secure Remote Storage for video capture	x	x	x
International Service Enablement	x	x	x
Charge for non-Think devices	x	x	x

Features		Features	
Product type	Upgrade	Number of years	3 year(s)

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