



Lenovo 5WS1L39253 warranty/support extension 3 year(s)

Brand : Lenovo

Product code: 5WS1L39253

Product name : 5WS1L39253

- 24x7x365 hardware and software support
 - Direct access to advanced technicians
 - Single point of contact and simplified escalation
 - Unscripted solutions through phone, chat, or email
 - Next business day onsite and parts prioritisation
 - Proactive and predictive issue detection
- 3 years Premier Support Plus
Lenovo 5WS1L39253. Number of years: 3 year(s)



Features	Standard Support	Premier Support	Premier Support Plus
24x7x365 support for broken machines	•	•	•
Advanced technical support available 24x7x365	•	•	•
Comprehensive hardware and software support	•	•	•
Single point of contact for simplified case management	•	•	•
Technical Account Manager for escalation	•	•	•
Next business day onsite (not applicable)	•	•	•
Standard reporting available	•	•	•
Lenovo Service Connect and Premier Asset Tag option	•	•	•
Predictive issue detection, case creation, and resolution	•	•	•
IBM for proactive asset reporting & relational management	•	•	•
Accidental Damage Protection	•	•	•
Keep the Charge	•	•	•
Global Battery coverage for up to 4 years	•	•	•
International Service Enrollment	•	•	•
Coverage for non-Think devices	•	•	•

Features		Features	
Product type	Upgrade	Number of years	3 year(s)

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