



HP 4 year Pickup and Return w/Accidental Damage Protection Notebook Hardware Support

Brand : HP

Product code: U23HXE

Product name : 4 year Pickup and Return w/Accidental Damage Protection Notebook Hardware Support



HP Care Pack

- Remote problem diagnosis and telephone support
 - Prepaid shipment to HP repair center
 - 3-5 business day offsite repair⁽¹⁾
 - Prepaid return shipment
 - Accidental Damage Protection
- 4 year Pickup and Return w/Accidental Damage Protection Notebook Hardware Support

HP 4 year Pickup and Return w/Accidental Damage Protection Notebook Hardware Support:

Pickup and Return Service with Accidental Damage Protection offers high-quality return-to-HP service levels with remote telephone support and offsite repair for eligible products at an HP designated repair center. The service includes pickup, offsite repair, materials and parts, labor, and return shipping costs. Plus, accidental damage protection covers spills, drops, falls and more.

HP 4 year Pickup and Return w/Accidental Damage Protection Notebook Hardware Support. Support type: Pickup and return, Place of service: Offsite, Warranty coverage: In warranty

Supplier features		Supplier features	
Support type	Pickup and return	Service method	Depot repair
Place of service	Offsite	Additional information	Excludes external monitor
Warranty coverage	In warranty	Additional support option	Accidental damage protection
Coverage details	Standard workdays - 9 hours	Care Pack type	Electronic
Duration	4 years	Coverage period	48 month(s)
Response time	Repaired within 3-7 business days	Warranty type	S
		Logistics options	Courier pick up and return

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