



HP 3 year Pickup and Return w/Accidental Damage Protection Notebook Hardware Support

Brand : HP

Product code: U23HWE

Product name : 3 year Pickup and Return w/Accidental Damage Protection Notebook Hardware Support



HP Care Pack

- Remote problem diagnosis and telephone support
 - Prepaid shipment to HP repair center
 - 3-5 business day offsite repair⁽¹⁾
 - Prepaid return shipment
 - Accidental Damage Protection
- 3 year Pickup and Return w/Accidental Damage Protection Notebook Hardware Support

HP 3 year Pickup and Return w/Accidental Damage Protection Notebook Hardware Support:

Pickup and Return Service with Accidental Damage Protection offers high-quality return-to-HP service levels with remote telephone support and offsite repair for eligible products at an HP designated repair center. The service includes pickup, offsite repair, materials and parts, labor, and return shipping costs. Plus, accidental damage protection covers spills, drops, falls and more.

HP 3 year Pickup and Return w/Accidental Damage Protection Notebook Hardware Support. Support type: Pickup and return, Place of service: Offsite, Warranty coverage: In warranty

| Supplier features | | Supplier features | |
|-------------------|-----------------------------------|---------------------------|------------------------------|
| Support type | Pickup and return | Service method | Depot repair |
| Place of service | Offsite | Additional information | Excludes external monitor |
| Warranty coverage | In warranty | Additional support option | Accidental damage protection |
| Coverage details | Standard workdays - 9 hours | Care Pack type | Electronic |
| Duration | 3 years | Coverage period | 36 month(s) |
| Response time | Repaired within 3-7 business days | Warranty type | S |
| | | Logistics options | Courier pick up and return |

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