

## **DELL Upgrade from 3Y ProSupport to 3Y ProSupport Plus**

## Brand : DELL

Product code: FW3L3\_3PS3PSP

Product name : Upgrade from 3Y ProSupport to 3Y ProSupport Plus

- Prioritised 24x7 direct access to non-scripted in-region ProSupport engineers, proactive issue resolution with telemetry-driven insights.

- Enable SupportAssist for customizable self-healing scripts, automated PC optimization and issue
- detection, proactive resolution and alerts

- Keep your hard drive after replacement to ensure data security

- Repairs for accidents caused by drops, spills or electrical surges
- Automate and customized support to eliminate downtime

Upgrade from 3Y ProSupport to 3Y ProSupport Plus

DELL Upgrade from 3Y ProSupport to 3Y ProSupport Plus. Number of years: 3 year(s), Service time (hours x days): 24x7x365

Features	
Service type	ProSupport Plus
Service included	Parts and Labour

Service included Service time (hours x days) Number of years ProSupport Plus Parts and Labour 24x7x365 3 year(s)

Features
Phone support
Web support
Troubleshooting
Parts replacement
Compatibility

D&LLTechnologies ProSupport Plus

MOST COMPREHENSIVE Self-healing Priority Access Damage coverage

Precision 3650 MT Precision 3240

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