

DELL Upgrade from 3Y ProSupport to 5Y ProSupport Plus

Brand : DELL

Product code: O3M3_3PS5PSP

Product name : Upgrade from 3Y ProSupport to 5Y ProSupport Plus

- Prioritised 24x7 direct access to non-scripted in-region ProSupport engineers, proactive issue resolution with telemetry-driven insights.

- Enable SupportAssist for customizable self-healing scripts, automated PC optimization and issue

detection, proactive resolution and alerts

- Keep your hard drive after replacement to ensure data security

- Repairs for accidents caused by drops, spills or electrical surges

- Automate and customized support to eliminate downtime

Upgrade from 3Y ProSupport to 5Y ProSupport Plus

DELL Upgrade from 3Y ProSupport to 5Y ProSupport Plus. Number of years: 5 year(s), Service time (hours x days): 24x7x365

Features

Service type Service included Service time (hours x days) Number of years ProSupport Plus Parts and Labour 24x7x365 5 year(s)

Features	
Phone support	
Web support	
Troubleshooting	
Parts replacement	
Compatibility	

1

✓

✓

OptiPlex 3000 Thin Client

DCLLTechnologies

ProSupport

Plus

MOST COMPREHENSIVE Self-healing

Priority Access

Damage coverage

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