



VLHDMIMAT4X444

4x4 HDMI 2.0 HDBaseT Matrix Switcher





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Version: VLHDMIMAT4X444

Preface

Read this user manual carefully before using the product. Pictures shown in this manual are for reference only. Different models and specifications are subject to real product.

This manual is only for operation instruction, please contact the local distributor for maintenance assistance. The functions described in this version were updated till November, 2019. In the constant effort to improve the product, we reserve the right to make functions or parameters changes without notice or obligation. Please refer to the dealers for the latest details.

FCC Statement

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. It has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a commercial installation.

Operation of this equipment in a residential area is likely to cause interference, in which case the user at their own expense will be required to take whatever measures may be necessary to correct the interference.

Any changes or modifications not expressly approved by the manufacture would void the user's authority to operate the equipment.







SAFETY PRECAUTIONS

To ensure the best performance from the product, please read all instructions carefully before using the device. Save this manual for further reference.

- Unpack the equipment carefully and save the original box and packing material for possible future shipment.
- Follow basic safety precautions to reduce the risk of fire, electrical shock and injury to persons.
- Do not dismantle the housing or modify the module. It may result in electrical shock or burn
- Using supplies or parts not meeting the specifications of product may cause damage, deterioration or malfunction.
- Refer all servicing to qualified service personnel.
- To prevent fire or shock hazard, do not expose the unit to rain, moisture or install this product near water.
- Do not put any heavy items on the extension cable in case of extrusion.
- Do not remove the housing of the device as opening or removing housing may expose you to dangerous voltage or other hazards.
- Install the device in a place with fine ventilation to avoid damage caused by overheat.
- Keep the module away from liquids.
- Spillage into the housing may result in fire, electrical shock, or equipment damage. If an object or liquid falls or spills on to the housing, unplug the module immediately.
- Do not twist or pull by force ends of the optical cable. It can cause malfunction.
- Do not use liquid or aerosol cleaners to clean this unit. Always unplug the power to the device before cleaning.
- Unplug the power cord when left unused for a long period of time.
- Information on disposal for scrapped devices: do not burn or mix with general household waste, and please treat them as normal electrical wastes.

4x4 HDMI 2.0 HDBaseT Matrix Switcher

Table of Contents

1. Product Introduction	1
1.1 Features	1
1.2 Package List	2
2. Specification	3
2.1 Matrix Switcher	3
2.2 HDBaseT Receiver	4
3. Panel Description	6
3.1 Matrix Switcher Front Panel	6
3.2 Matrix Switcher Rear Panel	6
3.3 Receiver Front and Rear Panel	8
4. System Connection	9
4.1 Usage Precaution	9
4.2 System Diagram	9
5. Button Control	10
5.1 Signal Switching	10
5.2 Panel Button Locking/Unlocking	11
5.3 Status Information Inquiry	11
5.4 EDID Management	12
5.5 Audio Setting	14
5.6 Preset Setting	15
5.7 IP Address Inquiry	16
6. GUI Control	17
6.1 Signal Switching	18
6.2 Audio Setting	19
6.3 Configuration	21
6.3.1 Down-scaling	21
6.3.2 HDCP Setting	22
6.3.3 EDID Copy	23
6.3.4 EDID Setting	24
6.4 CEC Control	25

4x4 HDMI 2.0 HDBaseT Matrix Switcher

6.5 RS232 Control	28
6.6 Access Setting	29
6.7 Interface Setting	30
6.8 Network Setting	31
6.9 GUI Upgrade	32
7. IR Control	33
7.1 IR Remote Control	33
7.2 IR Pass-through Control	34
7.2.1 Control Local Input Device from Remote	34
7.2.2 Control Remote Output Device from Local	36
8. RS232 Control	38
8.1 RS232 Control Connection	38
8.1.1 Control the Matrix Switcher from Local	38
8.1.2 Control the Matrix Switcher from Remote	39
8.1.3 Control the Remote Third-party Device from Local	40
8.1.4 Control the Local Third-party Device from Remote	41
8.2 RS232 Control Software	42
8.3 RS232 Commands	43
8.3.1 System Setting	43
8.3.2 Signal Switching	47
8.3.3 Audio Setting	49
8.3.4 HDCP Setting	51
8.3.5 EDID Management	52
8.3.6 Third-party Device Control	54
8.3.7 CEC Control	55
9. Firmware Upgrade	57
10. Panel Drawing	58
11. Troubleshooting & Maintenance	59
12. Customer Service	60

1. Product Introduction

Thanks for choosing the professional 4x4 HDMI 2.0 HDBaseT matrix switcher with four receivers! The matrix is a four-input by four-output HDBaseT and HDMI matrix with HDCP 2.2 and up to 4K/UHD@60Hz video support. It transmits 4K video to distances up to 131 feet (40 meters) and 1080p video to distances up to 230 feet (70 meters) over a single CATx Ethernet cable. The four HDBaseT outputs support 24V Power over Cable (PoC) feature, allowing the receivers to draw their power from the matrix over the HDBaseT cable.

The matrix switcher features comprehensive EDID management and advanced HDCP handing to ensure maximum functionality with a wide range of video sources.

The matrix switcher not only supports bi-directional IR, RS232 extension but also has IR, RS232, and TCP/IP control options.

The product provides performance in control and transmission, which could be used in a number of different installation scenarios, for example, with computers, for monitoring purposes, large screen displays, conference systems, television education, bank security institutions, etc.

1.1 Features

- 4x4 HDBaseT matrix switcher with audio matrix.
- Fully compliant with the HDMI 2.0 and HDCP 2.2.
- Supports HDMI resolution up to 4K@60Hz 4:4:4, HDR10.
- Features four mirrored HDMI outputs for four HDBaseT outputs, and the four HDMI outputs support 4K to 1080p down-scaling.
- The four HDBaseT outputs support 24V PoC, allowing the receivers to draw their power from the matrix switcher over the HDBaseT cable.
- Transmits 4K signal to the distance up to 131 feet (40 meters) and 1080p signal to the distance up to 230 feet (70 meters) over a single CATx Ethernet cable.
- Supports audio matrix. Provides four digital SPDIF audio outputs and four analog L+R audio outputs for HDMI input audio de-embedding and HDBaseT output audio de-embedding. Moreover, the four digital SPDIF audio outputs supports ARC audio output from receivers.
- Volume adjustment for analog L+R audio outputs.
- Supports comprehensive EDID management and advanced HDCP handling.
- Controllable via front panel buttons, RS232 local and pass-through, IR local and pass-through, CEC, and TCP/IP (built-in GUI).

4x4 HDMI 2.0 HDBaseT Matrix Switcher

1.2 Package List

	1x VLHDMIMAT4X444 4x4 HDMI 2.0 HDBaseT matrix switcher
	2x Mounting Ears with 6 Screws
	4x Plastic Cushions with 4 Screws
HDBaseT Matrix Switcher	1x IR Receiver
	1x IR Remote
	1x RS232 Cable (3-pin to DB9)
	8x 3-pin Terminal Blocks
	1x Power Cord
	1x User Manual

Note: Please contact your distributor immediately if any damage or defect in the components is found.

2. Specification

2.1 Matrix Switcher

Video Input		
Input	(4) HDMI	
Input Connector	(4) Type-A female HDMI	
HDMI Input Resolution	Up to 4Kx2K@60Hz 4:4:4, HDR10,1080p 3D	
Video Output		
Output	(4) HDBaseT, (4) HDMI	
Output Connector	(4) RJ45, (1) Type-A female HDMI	
HDMI Output Resolution	Up to 4Kx2K@60Hz 4:4:4, HDR10, 1080p 3D.	
	Supports 4K to 1080p down-scaling.	
HDBaseT Output Resolution	Up to 4Kx2K@60Hz 4:2:0	
HDMI Audio Signal	LPCM 7.1 audio, Dolby Atmos®, Dolby® TrueHD, Dolby Digital® Plus, DTS:X™, and DTS-HD® Master Audio™ pass-through.	
Audio Output		
Output	(4) Stereo analog L+R audio, (4) Digital SPDIF audio	
Output Connector	(4) 3-pin terminal blocks, (4) Toslink connectors	
Analog L+R Audio Format	Supports PCM	
Digital SPDIF Audio Format	Supports PCM, Dolby Digital, DTS, DTS-HD	
Local Audio Sampling Rate	Supports 44.1KHz, 48KHz, 96KHz	
ARC Audio Sampling Rate	Supports 48KHz, 96KHz	
Frequency Response	20Hz – 20KHz, ±3dB	
Audio Output Impedance	70Ohms	
Max Input Level	L+R: 2.0Vrms \pm 0.5dB. 2V = 16dB headroom above -10dBV (316mV) nominal consumer line level signal. SPDIF: \pm 0.05dBFS.	
THD+N	< 0.05% (-80dB), 20Hz – 20KHz bandwidth, 1KHz sine at 0dBFS level (or max level).	
SNR	L+R: > 80dB, 20Hz - 20KHz bandwidth. SPDIF: > 90dB, 20Hz-20 kHz bandwidth.	
Crosstalk Isolation	SPDIF: < -70 dB, 10KHz sine at 0dBFS level (or max level before clipping). L+R: < -80 dB, 10KHz sine at 0dBFS level (or max level before clipping).	
L-R Level Deviation	L+R: < 0.3dB, 1KHz sine at 0dBFS level (or max level before clipping).	
Frequency Response Deviation	< ± 0.5dB 20Hz - 20KHz.	

4x4 HDMI 2.0 HDBaseT Matrix Switcher

Output Load Capability	L+R: 1KΩ and higher (Supports 10x paralleled 10KΩ loads).	
Stereo Channel Separation	>70dB@1KHz.	
Noise Level	L+R: -80dB; SPDIF: -90dB	
Control Part		
Control port	(4) IR IN, (1) IR ALL IN, (4) IR OUT, (1) IR ALL OUT, (1) IR EYE, (5) RS232, (1) FIRWARE, (1) TCP/IP	
Control Connector	(11) 3.5mm jacks, (5) 3-pin terminal blocks, (1) Type-A USB, (1) RJ45	
General		
Transmission Mode	HDBaseT	
Transmission Distance	1080p ≤ 230 feet (70 meters),	
Transmission distance	4K@60Hz ≤ 131 feet (40 meters)	
Bandwidth	18Gbps	
Operation Temperature	-5°C ~ +55°C	
Storage Temperature	-25°C ~ +70°C	
Relative Humidity	10% ~ 90%	
External Power Supply	100V~240V AC, 50/60Hz	
Power Consumption	65W (Max)	
Dimension (W*H*D)	436.4mm x 44mm x 356.6mm	
Net Weight	3.3kg	

4x4 HDMI 2.0 HDBaseT Matrix Switcher

Max Output Level	2.0Vrms ± 0.5dB. 2V = 16dB headroom above -10dBV (316mV)	
max Surput Lovel	nominal consumer line level signal	
THD+N	< 0.05% (-80dB), 20Hz – 20KHz bandwidth, 1KHz sine at 0dBFS level	
INDTN	(or max level)	
SNR	> 85dB, 20Hz-20 kHz bandwidth	
Crosstalk Isolation	> 70dB, 10KHz sine at 0dBFS level (or max level before clipping)	
L-R Level Deviation	< 0.3dB, 1KHz sine at 0dBFS level (or max level before clipping)	
Frequency Response Deviation	< ± 0.5dB 20Hz - 20KHz	
Output Load Capability	1K Ω and higher (Supports 10x paralleled 10K Ω loads)	
Stereo Channel Separation	>70dB@1KHz	
Control		
Control Part	(1) ARC Mode button, (1) FW, (1) IR In, (1) IR Out, (1) RS232	
Control Connector	(1) Micro-USB port, (2) 3.5mm jacks, (1) 3-pin terminal block	
General		
Bandwidth	18Gbps	
HDMI Standard	2.0	
HDCP Version	2.2, 1.4 compliant	
CEC	Pass-through	
Bidirectional PoC	Supported	
HDMI 2.0 Cable Length	4K@60Hz 4:4:4 ≤ 5m, 4K@60Hz 4:2:0 ≤ 15m, 1080p ≤ 20m	
Transmission Standard	HDBaseT	
Transmission Distance	1080p@60Hz ≤ 230 feet (70 meters),	
Transmission Distance	4K@60Hz ≤ 131 feet (40 meters)	
Operation Temperature	-5°C ~ +55°C	
Storage Temperature	-25°C ~+70°C	
Relative Humidity	10%-90%	
Power Supply	Input:100V~240V AC; Output:24V DC 1.25A	
Power Consumption	12W (Max)	
Dimension (W*H*D)	40mm x 19.5mm x 84mm	
Net Weight	290g	
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3. Panel Description

3.1 Matrix Switcher Front Panel



- LCD Screen: Presents real-time operation status.
- ② Power LED: Illuminates RED when the device is in standby mode, illuminates GREEN when device is powered on.
- ③ IR Sensor and its LED: Illuminates RED when the IR sensor receives an IR signal from the IR remote to control the matrix switcher. The IR sensor is on the right side of the LED.
- 4 INPUT: Four buttons for input source selection.
- **5 OUTPUT:** Four buttons for output channel selection.
- 6 Menu Buttons:
 - LOCK: Lock or unlock the front panel buttons.
 - PRESET: Preset setting.

 - BACK: Go back to the previous operation.
 - UP: Page up.
 - DOWN: Page down.

3.2 Matrix Switcher Rear Panel



- (1) **INPUT:** Four type-A female HDMI input ports to connect HDMI sources.
- ② IR IN:
 - 1~4: Four 3.5mm jacks to connect four IR receivers. Each IR input is

4x4 HDMI 2.0 HDBaseT Matrix Switcher

associated with the respective HDBaseT output and cannot be switched separately. It makes up a bi-directional IR transmission with the IR OUT on the corresponding HDBaseT receiver.

 ALL IN: 3.5mm jack to connect the IR receiver to transmit the IR signal from the ALL IN port to all HDBaseT receivers.

③ IR OUT:

- 1~4: Four 3.5mm jacks to connect four IR emitters to send the IR signal received from the corresponding HDBaseT receivers.
- ALL OUT: 3.5mm jack to connect the IR emitter to send the IR signal received from all HDBaseT receivers.
- **OUTPUT:** Four HDBaseT RJ45 outputs to connect the four HDBaseT receivers, and four local HDMI ports to connect local displays.
- (§) AUDIO MATRIX OUT/ARC: Four 3-pin terminal blocks and four Toslink connectors to connect speakers or amplifiers for HDMI input audio de-embedding or HDBaseT output audio de-embedding, and the four Toslink connectors can also be used for ARC audio output from HDBaseT receivers. They can make up an audio matrix to be set by front panel buttons, GUI or RS232 commands.
- (6) RS232: Four 3-pin terminal blocks to control the third-party devices base on RS232 pass-through feature. There is a one-to-one correspondence between the four RS232 ports and the four RS232 ports of four HDBaseT receivers.

⑦ CONTROL:

- RS232: 3-pin terminal block to connect the control device (e.g. PC) to control the matrix switcher by RS232 commands.
- IR EYE: 3.5mm jack to connect IR receiver to control the matrix switcher by the IR remote.
- FW: Type-A USB port for firmware upgrade.
- TCP/IP: RJ45 port to connect the control device (e.g. PC) to control the matrix switcher by GUI.
- (8) AC100V~240V: Power port to connect an AC 100V~240V power by the power cord.
- GROUND: Connect to earth to ensure the unit is well grounded.

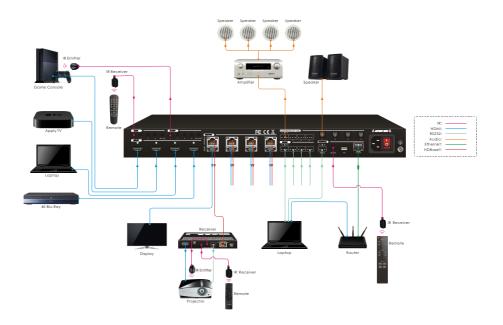
4. System Connection

4.1 Usage Precaution

- Make sure all components and accessories included before installation.
- System should be installed in a clean environment with proper temperature and humidity.
- All of the power switches, plugs, sockets, and power cords should be insulated and safe.
- All devices should be connected before power on.

4.2 System Diagram

The following diagram illustrates typical input and output connections that can be utilized with this matrix switcher:



5. Button Control

The matrix switcher can be controlled by using the buttons on the front panel. Whenever a command is accepted, the indicators of all the buttons pressed will blink three times then they will go off. If the command fails, the indicators will go off immediately without blinking.

5.1 Signal Switching

· Switch an input to an output

Operation: INPUT# + OUTPUT# + MENU/4

Example: Switch Input 1 to Output 2:



Note: In default status, 4 IR OUT ports correspond with 4 HDMI INPUTS. When you switch an HDMI input, the corresponding IR OUT will be switched synchronously.

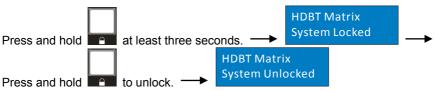
Switch an input to several outputs

Operation: INPUT# + OUTPUT# + OUTPUT# +... + MENU/4

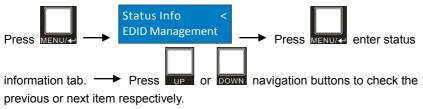
Example: Switch Input 1 to Output 2, 3, and 4.



5.2 Panel Button Locking/Unlocking



5.3 Status Information Inquiry

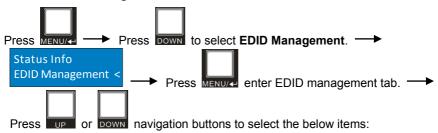


LCD Screen	Description
IN 1 1 1 1 OUT 1 2 3 4	Report the signal switching status.
IN 1 2 3 4 LINK Y Y Y Y	Report the connection status of all HDMI input ports. Y means the corresponding input port is connected to a source device, N means there is no connection between the input port and source device.
OUT 1 2 3 4 LINK Y Y Y Y 1~4=HDBaseT output 1~4.	Report the connection status of all HDBT output ports. Y means the corresponding output port is connected to an HDBaseT receiver, N means there is no connection between the output port and HDBaseT receiver.
OUT 5 6 7 8 LINK Y Y Y Y 5~8=HDMI loop output 1~4.	Report the connection status of all HDMI loop output ports. Y means the corresponding output port is connected to a display device, N means there is no connection between the output port and display device.

5.4 EDID Management

The Extended Display Identification Data (EDID) is used by the source device to match its video resolution with the connected display. By default, the four source devices invoke the fifth built-in EDID: 4K@60Hz HDR 2CH.

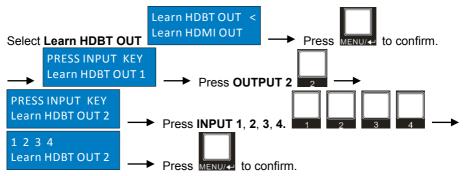
• Enter EDID management tab:



- ✓ Learn HDBT OUT
- ✓ Learn HDMI OUT
- ✓ Built-in EDID

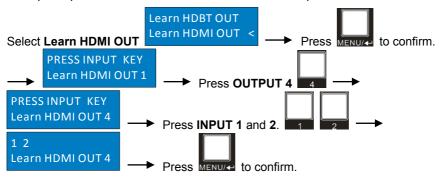
To copy the EDID data from one HDBT output to one or several inputs:

Example: Input 1, 2, 3 and 4 learn the EDID data of HDBT output 2.



• To copy the EDID data from one HDMI output to one or several inputs:

Example: Input 1 and 2 learn the EDID data of HDMI output 4.

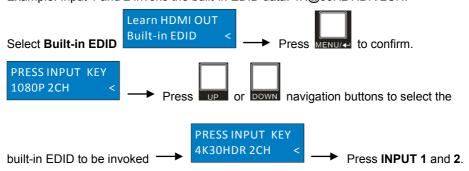


To invoke the built-in EDID data:

There are six types of built-in EDID data can be invoked, as shown as below:

No.	EDID		
NO.	Video	Audio	
1	1080p	2CH	
2	1080p HDR	MultiCH	
3	4K@30Hz HDR	2CH	
4	4K@60Hz HDR	MultiCH	
5 (Default)	4K@60Hz HDR	2CH	
6	4K@60Hz HDR	MultiCH	
	User Custom		

Example: Input 1 and 2 invoke the built-in EDID data: 4K@30Hz HDR 2CH.





5.5 Audio Setting

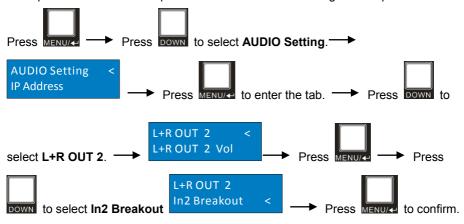
The matrix switcher provides four analog L+R audio output ports and four digital SPDIF output ports for audio de-embedding. The audio source selection of these eight audio output ports, and the L+R audio volume can be controlled by the front panel buttons.

Audio Source Selection

There are eight audio sources can be selected for any analog L+R audio output port, and twelve audio sources can be selected for any SPDIF audio output port.

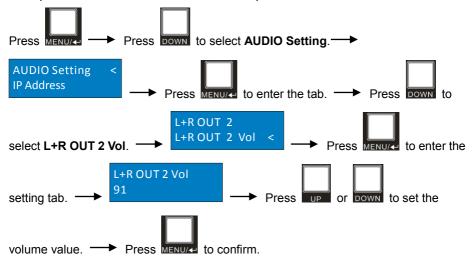
Audia Output Darta	Audio Sources		
Audio Output Ports	Input Breakout	Output Breakout	ARC
L+R OUT 1	In1 Breakout	Out1 Breakout	
L+R OUT 2	In2 Breakout	Out2 Breakout	,
L+R OUT 3	In3 Breakout	Out3 Breakout	/
L+R OUT 4	In4 Breakout	Out4 Breakout	
SPDIF OUT 1	In1 Breakout	Out1 Breakout	Out1 ARC
SPDIF OUT 2	In2 Breakout	Out2 Breakout	Out2 ARC
SPDIF OUT 3	In3 Breakout	Out3 Breakout	Out3 ARC
SPDIF OUT 4	In4 Breakout	Out4 Breakout	Out4 ARC

Example: Select the HDMI input 2 audio source for the analog L+R output 2.



• L+R Output Audio Volume Control

Example: Set the audio volume of L+R OUT 2 port.



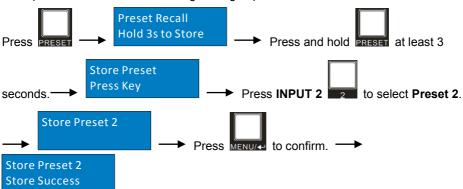
5.6 Preset Setting

Press **PRESET** button can save the current switching routing or load the saved layout preset.

Note: The matrix switcher supports nine presets, but only preset 1~4 can be saved and recalled by button control. Please manage other preset by GUI control or RS232 control.

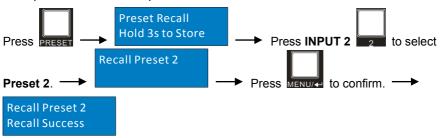
Save the current switching routing to a preset

Example: Save the current switching routing to preset 2.



• Recall a saved preset

Example: Recall the saved preset 2.



5.7 IP Address Inquiry



6. GUI Control

The switcher can also be controlled via TCP/IP. The default IP settings are:

IP Address: 192.168.0.178

Subnet Mask: 255.255.255.0

Type 192.168.0.178 in the internet browser, it will enter the below log-in webpage:

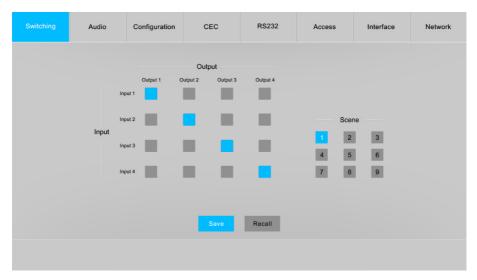


Username: admin

Password: admin

Type the user name and password, and then click ${f Login}$ to enter the section for video switching.

6.1 Signal Switching



Use the 4x4 button grid on the page to set which inputs are directed to which outputs. For example, clicking the button on the Input 1 row and Output 2 column, directs input 1 to output 2.

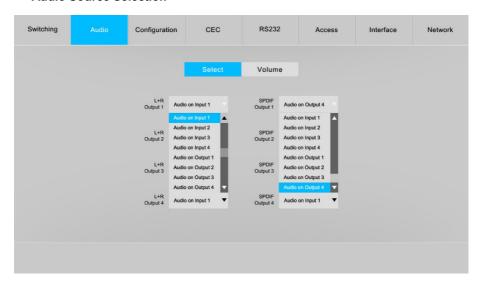
Use the 9 numbered buttons under scene area to save and load layout presets.

- To save a given layout, first click one of the numbered buttons, then click the Save button.
- To load a previously saved layout, first click one of the numbered buttons, then click the Recall button.



6.2 Audio Setting

Audio Source Selection



 There are eight audio sources can be selected for four analog L+R audio output ports, and twelve audio sources can be selected for four digital SPDIF output ports.

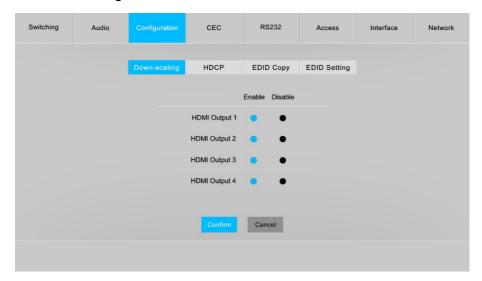
• L+R Output Audio Volume Control



 Adjust L+R output audio volume by the volume bar and the three buttons on the right side.

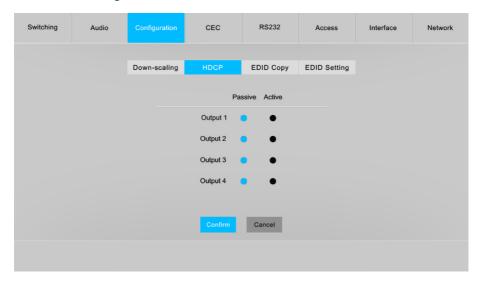
6.3 Configuration

6.3.1 Down-scaling



Enable/disable video resolution down-scaling function of HDMI output 1~4 ports.
 When enable down-scaling, the 4K input can be automatically degraded to 1080p output for compatibility with 1080p display which is connected to the HDMI output port.

6.3.2 HDCP Setting

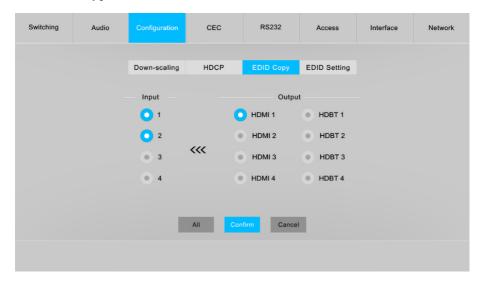


• Set the HDCP mode of HDMI and HDBaseT outputs to Passive or Active.

Mode	Description	
Passive	Automatically follows the HDCP version of source device.	
Active (Default)	 If the input video has HDCP content, the HDCP version of HDMI output is HDCP 1.4 for a greater display compatibility. If the input video has no HDCP content, the HDMI output has no HDCP. 	

Click **Confirm** to save any changes or click **Cancel** to cancel any changes that have been made.

6.3.3 EDID Copy



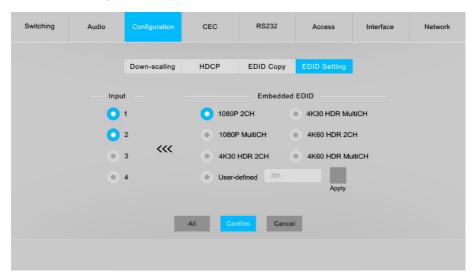
Copy the EDID data from a single output port to one or several input ports.

Operation:

- 1) Select one output port.
- 2) Select one or several input ports. Press ALL to select all input ports.
- 3) Click **Confirm** to save any changes or click **Cancel** to cancel any changes that have been made.

6.3.4 EDID Setting

Click **EDID Setting** to enter the below section to set a predefined EDID for input ports.



Select a built-in EDID for one or several input ports.

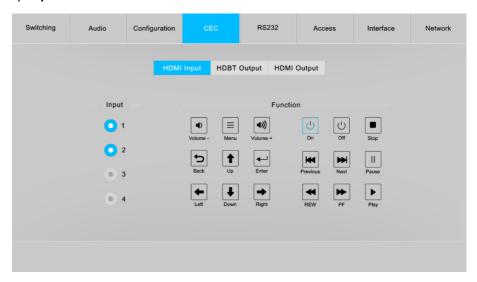
Operation:

- 1) Select a built-in EDID.
- 2) Select one or several input ports. Press **ALL** to select all input ports.
- 3) Click Confirm to save setting.
- Upload user-defined EDID by the below steps:
- 1) Prepare the EDID file (.bin) on the control PC.
- 2) Select the User-defined.
- 3) Click the box , and then select the EDID file (.bin) according the tooltip.
- 4) Click **Apply** to upload the user-defined EDID, and then click **Confirm** to save setting.

6.4 CEC Control

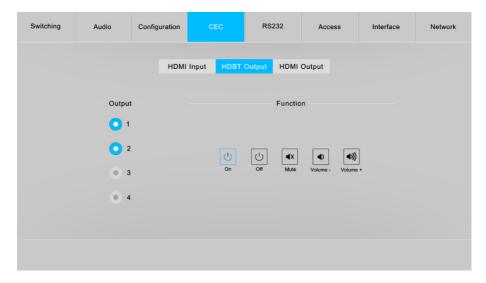
If the input source devices, HDBaseT output devices and local HDMI output devices support CEC, they can be controlled via the following CEC interface.

1) Input Source Device Control



 Select one or several HDMI input source devices to be controlled, and then press function buttons.

2) HDBT Output Device Control



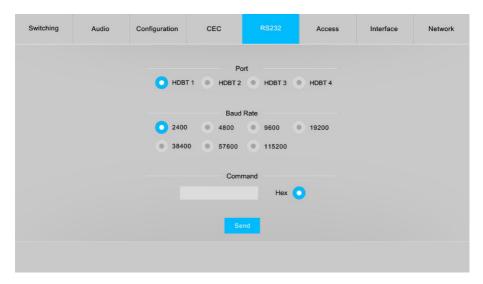
 Select one or several HDBaseT output devices to be controlled, and then press function buttons.

3) HDMI Output Device Control



 Select one or several HDMI output devices to be controlled, and then press function buttons.

6.5 RS232 Control

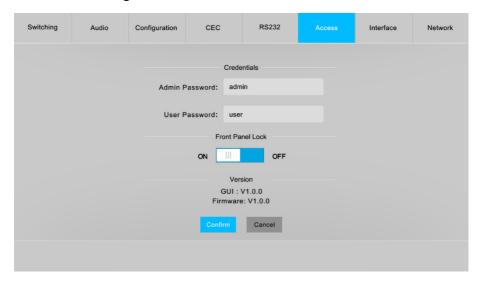


 Send RS232 commands to control third-party devices which are connected to the far-end HDBaseT receivers.

Operation:

- 1) Select the HDBaseT port which is connected to HDBaseT receiver which must have third-party device attached.
- 2) Set the baud rate.
- 3) Typing the commands in the box to control the selected remote third-party device which is connected to HDBaseT receiver. If click the Hex, the RS232 commands can be typed with hexadecimal value.
- 4) Click **Send** to transmit RS232 command to the selected HDBaseT port.

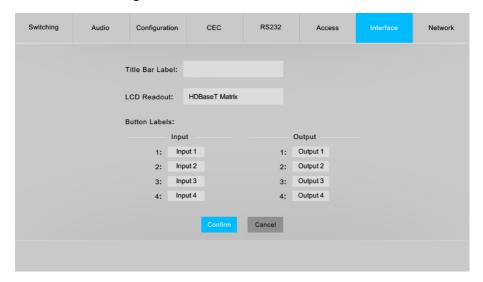
6.6 Access Setting



- Reset the login admin and user password.
- Lock or unlock the front panel buttons.
- Get the GUI and firmware version.

Click **Confirm** to save any changes or click **Cancel** to cancel any changes that have been made.

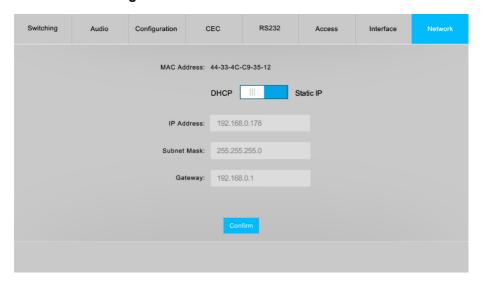
6.7 Interface Setting



• Modify title bar label, LCD readout and button labels.

Click **Confirm** to save any changes or click **Cancel** to cancel any changes that have been made.

6.8 Network Setting



- Static IP or Dynamic Host Configuration Protocol (DHCP).
- Modify the static IP Address, Subnet Mask, and Gateway.

6.9 GUI Upgrade

Please visit at http://192.168.0.178:100 for GUI online upgrade.

Type the username and password (the same as the GUI log-in setting, modified password will be available only after rebooting) to login the configuration interface. After that, click **Administration** in the source menu to get to **Upload Firmware** as shown below:



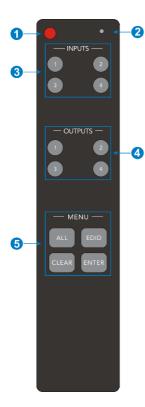
Select the update file and click **Apply** button, and then it will start upgrade process.

7. IR Control

7.1 IR Remote Control

The matrix switcher has a built-in IR sensor on the front panel for receiving IR control signal from IR remote. In addition, it also provides IR EYE port on the rear panel to connect an external IR receiver for IR local control.

The matrix switcher can be controlled by the below IR Remote:



- (1) Enter/exit standby mode.
- (2) Blinking red when a button is pressed.
- 3) Video source selection buttons.
- 4 Output channel selection buttons.
- (5) Menu buttons:
 - ALL: Select all inputs or all outputs.
 - EDID: Enable one or several input sources to manually capture and learn the EDID data of output device.
 - CLEAR: Cancel the current operation, if ENTER has not been pressed.
 - ENTER: Confirm the desired operation.

Note: The IR receivers which are connected to HDBaseT receivers also can receive the IR signal of the IR remote, so the matrix switcher also can be controlled by the IR remote at the far-end HDBaseT receivers' position. The IR remote-control mode can be enabled or disabled by sending RS232 command "IRRCM[XX]ON."/
"IRRCM[xx]OFF." ([XX]=00~04). Please refer to the <u>8.3.1 System Control</u> for more details.

7.2 IR Pass-through Control

The matrix switcher supports bi-directional IR pass-through, allowing the devices can be controlled by both source and destination ends. This section provides connection and switching examples to illustrate possible configurations.

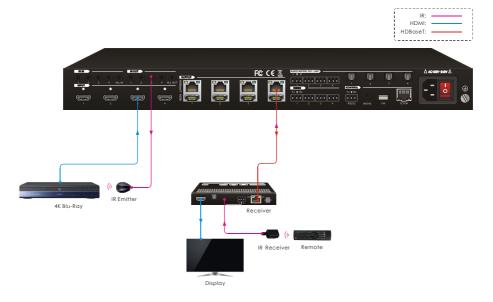
7.2.1 Control Local Input Device from Remote

The same basic principle applies when controlling the local input device from the remote location.

Control local input device through IR OUT port

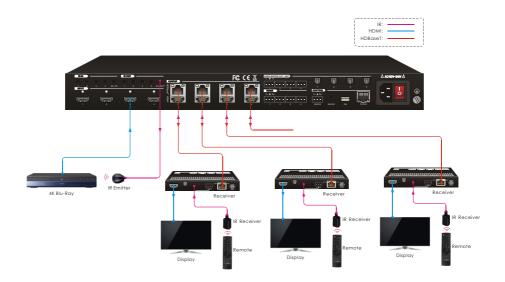
Example: Switch HDMI input 3 to HDBaseT output 4.

Connect an IR receiver to **IR IN** port on the receiver, then connect an IR emitter to the **IR OUT 3** on the matrix switcher. The third input source can be controlled through its corresponding IR output port. The connection diagram shown as below:



• Control local input device through IR ALL OUT port

The emitter can be connected to the **IR ALL OUT** port on matrix switcher to control all local input devices. In this case, the IR receiver must be connected to the **IR IN** port on each connected HDBaseT receiver, as shown in the diagram below:



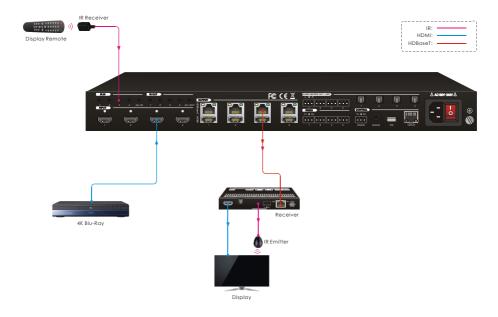
7.2.2 Control Remote Output Device from Local

The remote displays can be controlled from the local matrix switcher location.

• Control remote device through IR IN port

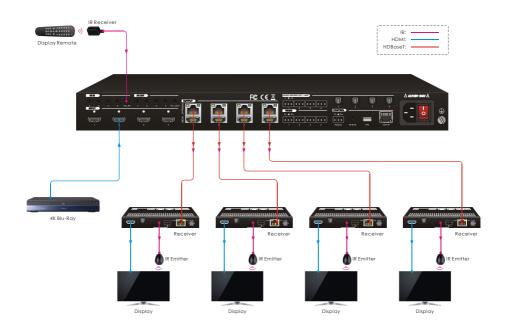
Example: Switch HDMI input 3 to HDBaseT output 3.

Connect an IR receiver to **IR IN 3** port on the matrix switcher, then connect an IR emitter to the **IR OUT** on the receiver, as shown in the diagram below:



. Control remote device through IR ALL IN port

The receiver can be connected to the **IR ALL IN** port on matrix switcher to control all remote output devices. In this case, the IR emitter must be connected to the **IR OUT** port on each connected HDBaseT receiver, as shown in the diagram below:



8. RS232 Control

8.1 RS232 Control Connection

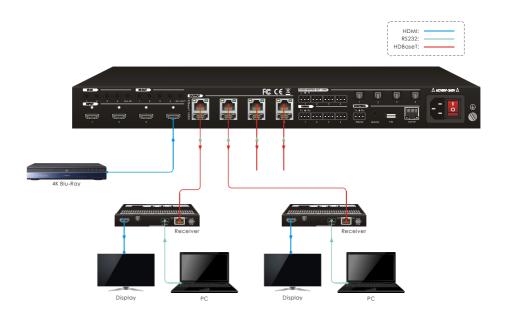
8.1.1 Control the Matrix Switcher from Local

To control the matrix switcher from a local PC, the **3-pin to DB9 RS232 Cable** is used to connect between the matrix and PC. The connection diagram is shown as below:



8.1.2 Control the Matrix Switcher from Remote

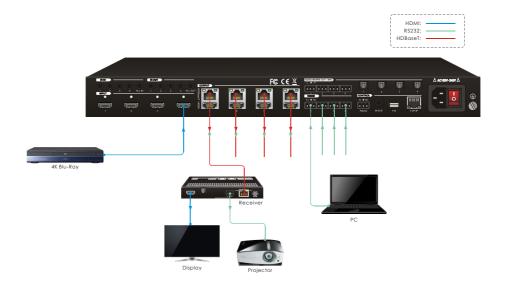
To control the matrix switcher from remote location, please connect one or more PCs to the **RS232** ports of HDBaseT receivers with the **3-pin to DB9 RS232 Cables**. The matrix switcher can be controlled by any one of PCs, the connection diagram is shown as below:



Note: The command "RS232RCM[XX]ON." ([XX]=00~04) needs to be sent to enable or disable this control mode. For example, send the command "RS232RCM00ON." to enable the remote-control mode for all HDBaseT outputs, and send the command "RS232RCM00OFF." to disable the remote-control mode for all HDBaseT outputs. Please refer to the 8.3.1 System Control for more details.

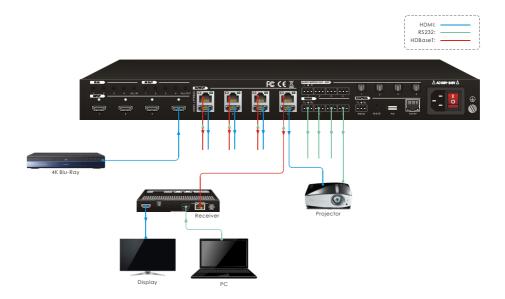
8.1.3 Control the Remote Third-party Device from Local

To control a third-party device from local, first determine which HDBaseT receiver is connected to (1 in the diagram below). Next, connect a PC to the corresponding RS232 port of matrix switcher with 3-pin to DB9 RS232 Cable, then connect a third-party device (e.g. projector) to the RS232 port of the determined HDBaseT receiver. The remote third-party device can be controlled by the local PC, the connection diagram is shown as below:



8.1.4 Control the Local Third-party Device from Remote

To control a third-party device from remote, first determine which HDBaseT receiver is connected to (1 in the diagram below). Next, connect a PC to the **RS232** port of HDBaseT receiver with **3-pin to DB9 RS232 Cable**, then connect a third-party device (e.g. projector) to the **RS232** port of matrix switcher. The local third-party device can be controlled by the remote PC, the connection diagram is shown as below:

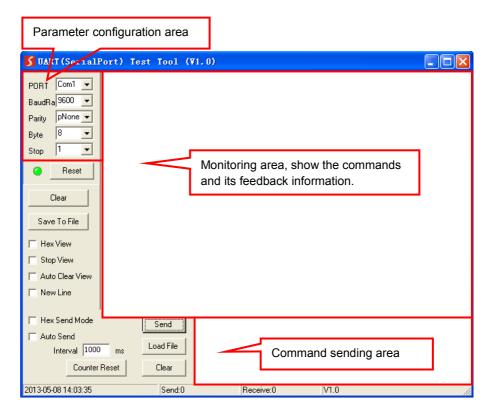


8.2 RS232 Control Software

If the matrix switcher and third-party devices needs to be controlled from PC by an RS232 connection, a RS232 control software should be installed in PC. Here using **CommWatch.exe** as an example. The icon is shown as below:



Double-click the icon to run, and its interface is depicted below:



Please set the parameters of COM number, bound rate, data bit, stop bit and the parity bit correctly, and then you are able to send command in command sending area.

8.3 RS232 Commands

When controlling the matrix, the serial port settings for all RS232 commands is:

Baud rate: 9600 Data bit: 8 Stop bit: 1 Parity bit: none

The matrix switcher can be controlled by sending the following RS232 commands:

8.3.1 System Setting

Command	Description	Command Example and Feedback
PowerON.	Power on the system.	Power ON!
PowerOFF.	Power off the system.	Power OFF!
/*Name.	Report product name.	MUH44T-H2
/*Type.	Report product model.	HDBaseT Matrix
		V1.0.0
/^Version.	Report software version.	CPLD:V1.0.0
		VideoDriverVersion:V1.0.0
RST.	Reset to factory default.	Factory Default!
Lock.	Lock front panel buttons.	Front Panel Locked!
Unlock.	Unlock front panel buttons.	Front Panel UnLock!
GetGuilP.	Report the GUI IP.	GUI_IP:192.168.0.178!
SetGuilP:xxx.xxx.xx	0.11.011101	SetGuilP:192.168.0.176.
x.xxx.	Set the GUI IP to xxx.xxx.xxx.xxx.	SetGuilP:192.168.0.176!
Paudrate 115200	Set the serial baud rate of matrix switcher to	Set Local RS232 Baudrate Is
Baudrate115200.	115200.	115200!
Baudrate57600.	Set the serial baud rate of matrix switcher to	Set Local RS232 Baudrate Is
	57600.	57600!
Baudrate38400.	Set the serial baud rate of matrix switcher to	Set Local RS232 Baudrate Is
Daudrate30400.	38400.	38400!
Baudrate19200.	Set the serial baud rate of matrix switcher to	Set Local RS232 Baudrate Is
Badarate 19200.	19200	19200!
Baudrate9600.	Set the serial baud rate of matrix switcher to	Set Local RS232 Baudrate Is
Badarate 5000.	9600.	9600!
PHDBTON.	Enable PoC of HDBT outputs for powering	HDBT Power ON!
	HDBaseT receivers.	TIBBTT ONCE ON.
PHDBTOFF.	Disable PoC of HDBT outputs.	HDBT Power OFF!
STA_PHDBT.	STA_PHDBT. Report the PoC status of HDBT outputs.	
	Enable the video resolution down-scaling	DS00ON.
DS[XX]ON.	function of HDMI output [XX]. [XX]=00~04. The	HDMI OUT 01 Down Scale
	"[XX]=00" represents all HDMI outputs.	TIDIMI OUT OT DOWN Scale

Command	Description	Command Example and Feedback
		ON! HDMI OUT 02 Down Scale ON! HDMI OUT 03 Down Scale ON! HDMI OUT 04 Down Scale ON!
DS[XX]OFF.	Disable the video resolution down-scaling function of HDMI output [XX]. [XX]=00~04. The "[XX]=00" represents all HDMI outputs.	DS00OFF. HDMI OUT 01 Down Scale OFF! HDMI OUT 02 Down Scale OFF! HDMI OUT 03 Down Scale OFF! HDMI OUT 04 Down Scale OFF!
STA_DS.	Report the down-scaling function of HDMI outputs.	HDMI OUT 01 Down Scale OFF! HDMI OUT 02 Down Scale OFF! HDMI OUT 03 Down Scale OFF! HDMI OUT 04 Down Scale OFF!
RS232RCM[XX]ON.	Enable the RS232 remote-control mode for HDBT output [XX] that the matrix switcher can be controlled from remote PC. [XX]=00~04. The "[XX]=00" represents all HDBT outputs.	RS232RCM00ON. RS232 Remote 01 Control MCU ON! RS232 Remote 02 Control MCU ON! RS232 Remote 03 Control MCU ON! RS232 Remote 04 Control MCU ON! RS232 Remote 04 Control MCU ON!
RS232RCM[XX]OFF.	Disable the RS232 remote-control mode for HDBT output [XX] that the matrix switcher cannot be controlled from remote PC. [XX]=00~04. The "[XX]=00" represents all HDBT outputs.	RS232RCM00OFF. RS232 Remote 01 Control MCU OFF! RS232 Remote 02 Control MCU OFF!

Command	Description	Command Example and Feedback
		RS232 Remote 03 Control MCU OFF! RS232 Remote 04 Control MCU OFF!
STA_RS232RCM.	Report the RS232 remote-control mode status.	RS232 Remote 01 Control MCU OFF! RS232 Remote 02 Control MCU OFF! RS232 Remote 03 Control MCU OFF! RS232 Remote 04 Control MCU OFF!
IRRCM[XX]ON.	Enable the IR remote-control mode for HDBT output [XX] that the matrix switcher can be controlled by the IR remote at the far-end HDBaseT receivers' position. [XX]=00~04. The "[XX]=00" represents all HDBT outputs.	IRRCM00ON. IR Remote 01 Control MCU ON! IR Remote 02 Control MCU ON! IR Remote 03 Control MCU ON! IR Remote 04 Control MCU ON!
IRRCM[XX]OFF.	Disable the IR remote-control mode for HDBT output [XX] that the matrix switcher cannot be controlled by the IR remote at the far-end HDBaseT receivers' position. [XX]=00~04. The "[XX]=00" represents all HDBT outputs.	IRRCM00OFF. IR Remote 01 Control MCU OFF! IR Remote 02 Control MCU OFF! IR Remote 03 Control MCU OFF! IR Remote 04 Control MCU OFF!
STA_IRRCM.	Report the IR remote-control mode status.	IR Remote 01 Control MCU ON! IR Remote 02 Control MCU ON! IR Remote 03 Control MCU ON! IR Remote 04 Control MCU ON!

Command	Description	Command Example and Feedback
		@OUT00.
		Turn ON Output 01! Turn ON Output 02!
	Turn on output [XX]. [XX]=00~08. The "[XX]=00"	Turn ON Output 02! Turn ON Output 03!
@OUT[XX].	represents all outputs.	Turn ON Output 04!
	[XX]=01~04, represents HDBT output 1~4.	Turn ON Output 05!
	[XX]=05~08, represents HDMI output 1~4.	Turn ON Output 06!
		Turn ON Output 07!
		Turn ON Output 08!
		\$OUT00.
		Turn OFF Output 01!
		Turn OFF Output 02!
	Turn off output [XX]. [XX]=00~08. The "[XX]=00"	Turn OFF Output 03!
\$OUTIVY1	represents all outputs.	Turn OFF Output 04!
\$OUT[XX].	[XX]=01~04, represents HDBT output 1~4.	Turn OFF Output 05!
	[XX]=05~08, represents HDMI output 1~4.	Turn OFF Output 06!
		Turn OFF Output 07!
		Turn OFF Output 08!
		Turn ON Output 01!
		Turn ON Output 01!
		Turn ON Output 02! Turn ON Output 03!
		·
STA_POUT.	Report the on/off status of all outputs.	Turn ON Output 04!
		Turn ON Output 05!
		Turn ON Output 06!
		Turn ON Output 07!
		Turn ON Output 08!
		GUI Or RS232 Query Status:
		HDBaseT Matrix
		MUH44T-H2
		V1.0.0
		Power ON!
STA.	Report all system status.	HDBT Power ON!
		Front Panel UnLock!
		Local RS232 Baudrate Is
		9600!
		GUI_IP:192.168.0.178!
		Output 01 Switch To In 01!

Command	Description	Command Example and Feedback
STA_IN.	Report the connection status of all HDMI input ports.	IN 1 2 3 4 LINK N N N Y
STA_OUT.	Report the connection status of all HDMI and HDBT outputs.	OUT 1 2 3 4 5 6 7 8 LINKN N N Y N N N N

8.3.2 Signal Switching

Command	Description	Command Example and Response
IRFVON.	Enable the IR switching to follow the video switching.	IR Follow Video ON!
IRFVOFF.	Disable the IR switching to follow the video switching.	IR Follow Video OFF!
	Switch video input [YY] to video output [XX].	OUT01:04.
OUT[XX]:[YY].	[XX]=00~04, [YY]=01~04. The "[XX]=00" represents all outputs.	Output 01 Switch To In 04!
STA_VIDEO.	Report the input channel for all outputs.	Output 01 Switch To In 01! Output 02 Switch To In 02! Output 03 Switch To In 03! Output 04 Switch To In 04!
	Switch far-end IR IN [YY] to local IR OUT [XX].	IR01:03.
IR[XX]:[YY].	[XX]=01~04, [YY]=00~04. The "[YY]=00" represents all far-end IR IN ports.	Local 01 IR Out Switch To Remote 03 IR IN!
STA_IR.	Report IR switching status.	IR Follow Video ON! Local 01 IR Out Switch To Remote 01 IR IN! Local 02 IR Out Switch To Remote 02 IR IN! Local 03 IR Out Switch To Remote 03 IR IN! Local 04 IR Out Switch To Remote 04 IR IN!
PresetSave[XX].	Store the current switching status to present [XX]. XX=01~09.	PresetSave01. Preset 01 Save Success! Preset 01 Sta: Out 01 In 01!

Command	Description	Command Example and
		Response
		Out 02 In 02!
		Out 03 In 03!
		Out 04 In 04!
		PresetRecall02.
		Preset 02 Recall:
		Output 01 Switch To In 02!
		Local 02 IR Out Switch To
		Remote 01 IR IN!
		Output 02 Switch To In 02!
PresetRecall[XX].	Recall present [XX]. [XX]=01~09.	Local 02 IR Out Switch To
Presentecani[XX].		Remote 02 IR IN!
		Output 03 Switch To In 02!
		Local 02 IR Out Switch To
		Remote 03 IR IN!
		Output 04 Switch To In 02!
		Local 02 IR Out Switch To
		Remote 04 IR IN!
		PresetSta01.
PresetSta[XX].		Preset 01 Sta:
		Out 01 In 01!
	Report the preset [XX]. [XX]=01~09.	Out 02 In 01!
		Out 03 In 01!
		Out 04 In 01!

8.3.3 Audio Setting

Command	Description	Command Example and		
	•			Response
	Select audio source [YY] for SPDIF audio output			SPDIF01:04.
	[XX]. [XX]=00~04, The		•	
	SPDIF audio outputs. [/Y]=01 ⁻	~12.	
	[YY] Audio Source [YY] Audio Source			
SPDIF[XX]:[YY].	01 In1 Breakout	07	Out3 Breakout	ODDIE OUT OF OUT - F.
or bir poq.[11].	02 In2 Breakout	80	Out4 Breakout	SPDIF Out 01 Switch To Video In 04!
	03 In3 Breakout	09	Out1 ARC	Video in 04!
	04 In4 Breakout	10	Out2 ARC	
	05 Out1 Breakout	11	Out3 ARC	
	06 Out2 Breakout	12	Out4 ARC	
STA_SPDIF.	Report SPDIF audio status.			SPDIF Out 01 Switch To Video In 01! SPDIF Out 02 Switch To Video In 02! SPDIF Out 03 Switch To Video In 03! SPDIF Out 04 Switch To Video In 04!
AVOLUME[XX]:[YY].	Set the volume of analog L+R audio output [XX] to [YY]. [XX]=00~04, The "[XX]=00" represents all L+R audio outputs. [YY] Description V+ Volume Up V- Volume down MU Mute UM Unmute 00~100 Volume value			AVOLUME00:V+. AVOLUME00:V AVOLUME01:MU. AVOLUME01:UM. AVOLUME01:05. AVOLUME01:100. Analog Out 01 Volume 61! Analog Out 02 Volume 61! Analog Out 04 Volume 61! Analog Out 04 Volume Mute! Analog Out 03 Volume Mute! Analog Out 03 Volume Mute! Analog Out 03 Volume Mute! Analog Out 04 Volume

Command	Description	Command Example and
		Response Analog Out 01 Volume UnMute! Analog Out 02 Volume UnMute! Analog Out 03 Volume UnMute! Analog Out 04 Volume
	Select audio source [YY] for analog L+R a output [XX]. [XX]=00~04, The "[XX]=00"	UnMute! ANALOG01:04.
ANALOG[XX]:[YY].	represents all L+R audio outputs. [YY]=01 [YY] Audio Source [YY] Audio Source 01 In1 Breakout 05 Out1 Brea 02 In2 Breakout 06 Out2 Brea 03 In3 Breakout 07 Out3 Brea 04 In4 Breakout 08 Out4 Brea	kout Analog Out 01 Switch To Video In 04!
STA_ANALOG.	Report analog L+R audio status.	Analog Out 01 Switch To Video In 01! Analog Out 01 Volume UnMute! Analog Out 01 Volume 60! Analog Out 02 Switch To Video In 02! Analog Out 02 Volume UnMute! Analog Out 02 Volume 60! Analog Out 03 Switch To Video In 03! Analog Out 03 Volume UnMute! Analog Out 03 Volume UnMute! Analog Out 03 Volume UnMute! Analog Out 04 Switch To Video In 04! Analog Out 04 Volume UnMute! Analog Out 04 Volume UnMute! Analog Out 04 Volume

8.3.4 HDCP Setting

Command	Description	Command Example and
Command	Description	Response
		HDCP00MAT.
		OUT 01 HDCP MAT
		Display!
		OUT 02 HDCP MAT
		Display!
	The HDCP content of output [XX] follows the	OUT 03 HDCP MAT
	HDCP version of display device.	Display!
	[XX]=00~08.	OUT 04 HDCP MAT
HDCP[XX]MAT	[XX]=00 voc. [XX]=00, represents all outputs.	Display!
	[XX]=00, represents all outputs. [XX]=01~04, represents HDBT output 1~4.	OUT 05 HDCP MAT
	[XX]=01*04, represents HDMI output 1*4.	Display!
	pag of co, represente ribini output i 4.	OUT 06 HDCP MAT
		Display!
		OUT 07 HDCP MAT
		Display!
		OUT 08 HDCP MAT
		Display!
		HDCP00pAS.
	Set the HDCP mode of output [XX] to Passive .	OUT 01 HDCP PASSIVE!
	The HDCP content of output [XX] automatically	OUT 02 HDCP PASSIVE!
	follows the HDCP version of source device.	OUT 03 HDCP PASSIVE!
HDCP[XX]PAS.	[XX]=00~08.	OUT 04 HDCP PASSIVE!
	[XX]=00, represents all outputs.	OUT 05 HDCP PASSIVE!
	[XX]=01~04, represents HDBT output 1~4.	OUT 06 HDCP PASSIVE!
	[XX]=05~08, represents HDMI output 1~4.	OUT 07 HDCP PASSIVE!
		OUT 08 HDCP PASSIVE!
HDCP[XX]BYP.	Set the HDCP mode of output [XX] to Active .	HDCP00BYP.
	If the input video has HDCP content, the HDCP	OUT 01 HDCP BYPASSS!
	version of HDMI output is HDCP 1.4 for broader	OUT 02 HDCP BYPASSS!
	video solution. If the input video has no HDCP	OUT 03 HDCP BYPASSS!
	content, the HDMI output has no HDCP too.	OUT 04 HDCP BYPASSS!
	[XX]=00~08.	OUT 05 HDCP BYPASSS!
	[XX]=00, represents all outputs.	OUT 06 HDCP BYPASSS!
	[XX]=01~04, represents HDBT output 1~4.	OUT 07 HDCP BYPASSS!
	[XX]=05~08, represents HDMI output 1~4.	OUT 08 HDCP BYPASSS!

Command	Description	Command Example and
Command		Response
		OUT 01 HDCP BYPASS!
OTA UDOD		OUT 02 HDCP BYPASS!
		OUT 03 HDCP BYPASS! OUT 04 HDCP BYPASS! OUT 05 HDCP BYPASS!
	Report the HDCP mode of all outputs.	
STA_HDCP.	Report the HDCP mode of all outputs.	
		OUT 06 HDCP BYPASS!
		OUT 07 HDCP BYPASS!
		OUT 08 HDCP BYPASS!

8.3.5 EDID Management

Command	Description	on	Command Example and Response
EDIDMInit.	Reset fact	ory default EDID to all input ports.	All Input EDID Set Default!
EDIDUpgrade[XX].	[XX]=00~C [XX]=00, ri [XX]=01~C [XX]=U, up can be saw When the upload the cancelled HDBT con	ne EDID data of the input port [XX]. 14, U. 14, represents all inputs. 14, represents HDMI input 1~4. 15, pload a user-defined EDID. The EDID and for invoking at any time. 16, command applied, system prompts to be EDID file (.bin). Operation will be in 10 seconds. Please disconnect nection before sending command to be data can be received successfully.	EDIDUpgrade01. EDIDUpgradeU. 256 9600bps Input XX/User Define EDID Upgrade OK By RS232 Or GUI!
EDID/[XX]/[YY].	The input [XX] recall the embedded EDID [YY]. [XX]=00~04. The "00" represents all inputs. [YY]=01~07. [YY] EDID 01 1080p 2CH 02 1080p MultiCH 03 4K@30Hz HDR 2CH 04 4K@30Hz HDR MultiCH 05 4K@60Hz HDR 2CH 06 4K@60Hz HDR MultiCH 07 User-defined EDID		EDID/03/01. Input 03 EDID Upgrade OK By 01 Internal EDID!

Command	Description	Command Example and Response
EDIDGOUT[XX].	Report the EDID data from output [XX]. [XX]=01~08.	EDIDGOUT04.
	[XX]=01~00. [XX]=01~04, represents HDBT output 1~4. [XX]=05~08, represents HDMI output 1~4.	EDIDOUT04:
EDIDM[XX]B[YY].	Copy the EDID data of output [XX] to input [YY].	EDIDM04B01.
	[XX]=01~08, [YY]=00~04. [XX]=01~04, represents HDBT output 1~4. [XX]=05~08, represents HDMI output 1~4. [YY]=00, represents all inputs. [YY]=01~04, represents HDMI input 1~4.	Input 01 EDID Upgrade OK By 04 EXT EDID!
	Report the EDID status of input [XX]. [XX]=00~04. [XX]=00, represents all inputs. [XX]=01~04, represents HDMI input 1~4.	EDIDSTA00.
		Input 01 EDID From 01
		Internal EDID!
EDIDSTA[XX].		Input 02 EDID From 01
		Internal EDID!
		Input 03 EDID From 01
		Internal EDID!
		Input 04 EDID From 01
		Internal EDID!

8.3.6 Third-party Device Control

Command	Description	Command Example
	Send the ASCII command "xxx" to control the	/+3/01:123456.
	far-end third-party device.	
	xxx: ASCII string.	
	The "[X]=1~7" represents the baud rate of	0
	third-party device.	Send the ASCII command
	[X]=1, the baud rate is 2400	"123456." to the far-end
	[X]=2, the baud rate is 4800	third-party device whose
/+[X]/[YY]:xxx.	[X]=3, the baud rate is 9600	baud rate is 9600.
	[X]=4, the baud rate is 19200	The third-party device is
	[X]=5, the baud rate is 38400	connected to the far-end
	[X]=6, the baud rate is 57600	HDBaseT receiver of
	[X]=7, the baud rate is 115200	connecting the HDBT output
	The "[YY]=00" represents all HDBT outputs.	1 port.
	The "[YY]=01~04" represents the HDBT	
	output 1~4.	
	When power on the matrix switcher,	CMDON/+3/01:123456.
	automatically send ASCII command "xxx" to	CIVIDOIN/+3/01.123450.
	power on far-end third-party device.	
	xxx: ASCII string.	
	The "[X]=1~7" represents the baud rate of	When power on the matrix
	third-party device.	switcher, automatically send
	[X]=1, the baud rate is 2400	ASCII command "123456" to
CMDON/+[X]/[YY]:x	[X]=2, the baud rate is 4800	the far-end third-party
xx.	[X]=3, the baud rate is 9600	device.
	[X]=4, the baud rate is 19200	The third-party device is
	[X]=5, the baud rate is 38400	connected to the far-end
	[X]=6, the baud rate is 57600	HDBaseT receiver of
	[X]=7, the baud rate is 115200	connecting the HDBT output
	The "[YY]=00" represents all HDBT outputs.	1 port.
	The "[YY]=01~04" represents the HDBT	
	output 1~4.	
	When power off the matrix switcher,	CMDOFF/+3/01:123456.
	automatically send ASCII command "xxx" to	When power off the matrix
CMDOFF/+[X]/[YY]:x xx.	power off far-end third-party device.	switcher, automatically send
	xxx: ASCII string.	ASCII command "123456" to
	■ The "[X]=1~7" represents the baud rate of	the far-end third-party
	third-party device.	device.
	[X]=1, the baud rate is 2400	The third-party device is

Command	Description	Command Example
	[X]=2, the baud rate is 4800	connected to the far-end
	[X]=3, the baud rate is 9600	HDBaseT receiver of
	[X]=4, the baud rate is 19200	connecting the HDBT output
	[X]=5, the baud rate is 38400	1 port.
	[X]=6, the baud rate is 57600	
	[X]=7, the baud rate is 115200	
	The "[YY]=00" represents all HDBT outputs.	
	 The "[YY]=01~04" represents the HDBT 	
	output 1~4.	

8.3.7 CEC Control

If the input sources, HDBaseT output devices and local HDMI output devices are supports CEC, they can be controlled by sending the following command instead of IR remote.

CEC[I/O][AA][BB][CC][DD].

- The "[I]" represents the input port. The "[O]" represents the output port.
- The "[AA]" represents the port number. The HDMI input ports are 01~04. The HDBaseT output ports are 01~04 and the local HDMI output ports are 05~08.
- The "[AA]" is "FF" for sending command to all input or output ports.
- The "[BB]" represents the device type (e.g. TV: 40/20/80; Blu-ray DVD: 04/08).
- The "[CC]" represents the function type (e.g. "44": Remote control).
- The "[DD]" represents the specific command from the table below.

✓ Control the input source:

Command	Description	Command Example and Response
CECITA ATIDDITICOTO	Confirm operation (Enter).	CECI02044400
CECI[AA][BB][CC]00.		CEC Input 02 Send Success!
CECI[AA][BB][CC]01.	UP direction.	CECI01044401.
		CEC Input 01 Send Success!
CECITA ATERRITOCIOS	DOWN direction.	CECI01044402.
CECI[AA][BB][CC]02.	DOWN direction.	CEC Input 01 Send Success!
CECI[AA][BB][CC]03.	LEFT direction.	CECI03044403.
CECI[AA][BB][CC]03.		CEC Input 03 Send Success!
CECI[AA][BB][CC]04.	RIGHT direction.	CECI03044404.
CECI[AA][DD][CC]U4.		CEC Input 03 Send Success!
CECI[AA][BB][CC]09.	Back to submenu.	CECI03044409.
		CEC Input 03 Send Success!
CECI[AA][BB][CC]0A.	Enter main menu.	CECI0304440A.
		CEC Input 03 Send Success!
CECI[AA][BB][CC]0D.	Exit menu.	CECI0204440D.
		CEC Input 02 Send Success!
CECI[AA][BB][CC]6D.	Power on.	CECI0204446D.
		CEC Input 02 Send Success!
CECI[AA][BB][CC]6C.	Power off.	CECI0204446C.
		CEC Input 02 Send Success!

✓ Control the output display device:

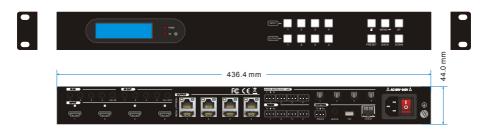
Command	Description	Command Example and Response
CECO[AA][BB][CC]41.	Volume up.	CECO05404441.
		CEC Output 05 Send Success!
CECO[AA][BB][CC]42.	Volume down.	CECO05404442.
		CEC Output 05 Send Success!
CECO[AA][BB][CC]43.	Mute	CECO05404443.
		CEC Output 05 Send Success!
CECO[AA][BB]04.	Power on.	CECO038004.
		CEC Output 03 Send Success!
CECO[AA][BB]36.	Power off.	CECO038036.
		CEC Output 03 Send Success!

9. Firmware Upgrade

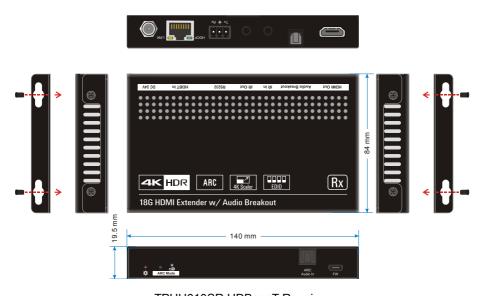
Please follow the steps as below to upgrade firmware by the **FW** port on the rear panel:

- 1) Prepare the latest two upgrade files and rename them as "08010000.APP" and "08010000.APS" on PC.
- 2) Power off the switcher, and connect the **FW** port of switcher to the PC with USB cable.
- Power on the switcher, and then the PC will automatically detect a U-disk named of "BOOTDISK".
- 4) Double-click the U-disk, a file named of "READY.TXT" would be showed.
- Directly copy one of two upgrade files (e.g. "08010000.APP") to the "BOOTDISK"
 U-disk.
- 6) Reopen the U-disk to check the filename "READY.TXT" whether automatically becomes "SUCCESS.TXT", if yes, the firmware was updated successfully, otherwise, the firmware updating is fail, the name of upgrade file should be confirm again, and then follow the above steps to update again.
- 7) Repeat step 5~6 to copy the other upgrade file ("08010000.APS") to the "BOOTDISK" U-disk.
- 8) Remove the USB cable after firmware upgrade.
- After firmware upgrade, the switcher should be restored to factory default by sending command.

10. Panel Drawing



VLHDMIMAT4X444 Matrix Switcher



TPUH610SR HDBaseT Receiver

11. Troubleshooting & Maintenance

Problems	Potential Causes	Solutions
Output image with snowflake.	Bad quality of the connecting cable.	Try another high-quality cable.
	Fail or loose connection.	Make sure the connection is good.
No output image when	No signal at the input / output end.	Check with oscilloscope or multimeter if there is any signal at the input/ output end.
switching.	Fail or loose connection.	Make sure the connection is good.
	The product is broken.	Send it to authorized dealer for repairing.
POWER indicator doesn't work or no respond to any operation.	Fail connection of power cord.	Make sure the power cord connection is good.
EDID management does not work normally.	The HDMI cable is broken at the output end.	Change for another HDMI cable which is in good working condition.
Static becomes stronger when connecting the video connectors.	Bad grounding.	Check the grounding and make sure it is connected well.
Cannot control the device by	Wrong RS232 communication parameters.	Type in correct RS232 communication parameters.
control device (e.g. a PC) through RS232 port.	Broken RS232 port.	Send it to authorized dealer for checking.
Cannot control the device by front panel buttons while can control it through RS232 port	The front panel buttons are locked.	Send command /%Unlock; to unlock the front panel buttons.

Note: If your problem still remaining after following the above troubleshooting steps, please contact your local dealer or distributor for further assistance.

12. Customer Service

The return of a product to our Customer Service implies the full agreement of the terms and conditions hereinafter. There terms and conditions may be changed without prior notice.

1) Warranty

The limited warranty period of the product is fixed three years.

2) Scope

These terms and conditions of Customer Service apply to the customer service provided for the products or any other items sold by authorized distributor only.

3) Warranty Exclusion

- Warranty expiration.
- Factory applied serial number has been altered or removed from the product.
- Damage, deterioration or malfunction caused by:
 - ✓ Normal wear and tear.
 - ✓ Use of supplies or parts not meeting our specifications.
 - ✓ No certificate or invoice as the proof of warranty.
 - The product model showed on the warranty card does not match with the model of the product for repairing or had been altered.
 - ✓ Damage caused by force majeure.
 - ✓ Servicing not authorized by distributor.
 - ✓ Any other causes which does not relate to a product defect.
- Shipping fees, installation or labor charges for installation or setup of the product.

4) Documentation

Customer Service will accept defective product(s) in the scope of warranty coverage at the sole condition that the defeat has been clearly defined, and upon reception of the documents or copy of invoice, indicating the date of purchase, the type of product, the serial number, and the name of distributor.

Remarks: Please contact your local distributor for further assistance or solutions.