

## **DELL Upgrade from 1Y ProSupport to 3Y ProSupport Plus**

Brand : DELL Product code: XNBNMM\_1PS3PSP

**Product name :** Upgrade from 1Y ProSupport to 3Y

**ProSupport Plus** 

- Prioritised 24x7 direct access to non-scripted in-region ProSupport engineers, proactive issue resolution with telemetry-driven insights.
- Enable SupportAssist for customizable self-healing scripts, automated PC optimization and issue detection, proactive resolution and alerts
- Keep your hard drive after replacement to ensure data security
- Repairs for accidents caused by drops, spills or electrical surges
- Automate and customized support to eliminate downtime

Upgrade from 1Y ProSupport to 3Y ProSupport Plus

DELL Upgrade from 1Y ProSupport to 3Y ProSupport Plus. Number of years: 3 year(s), Service time (hours x days): 24x7x365



Features		Features	
Service type Service included	ProSupport Plus Parts and Labour	Phone support	<b>V</b>
Service time (hours x days)	24x7x365	Web support Troubleshooting	<b>✓</b>
Number of years	3 year(s)	Parts replacement	✓
		Compatibility	XPS 13 9320 XPS 9310 2in1 XPS 13 9310

