

DELL Upgrade from 1Y ProSupport to 3Y ProSupport

Brand : DELL

Product code: XNBNMM_1PS3PS

D&LLTechnologies

ProSupport

24x7 Support Predictive & Proactive

NBD Onsite

Product name : Upgrade from 1Y ProSupport to 3Y ProSupport

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DELL Upgrade from 1Y ProSupport to 3Y ProSupport:

ProSupport for PCs is the right offering for all commercial businesses. Featuring 24x7 direct access to inregion engineers, next business day onsite repairs, and automated, proactive issue resolution with telemetry-driven insights, ProSupport reduces end-user downtime while freeing up IT time to focus on higher-value projects.

Solution providers and end-customers can view and manage health, application experience, and security score, plus take action across the entire fleet, log tickets, and self-dispatch parts, all from a single portal. ProSupport enables businesses to analyze usage patterns and identify opportunities to optimize end-user device strategy, maximizing productivity and employee satisfaction.

*Availability and terms of Dell Services vary by region and by-product. Contact a sales representative for details.

DELL Upgrade from 1Y ProSupport to 3Y ProSupport. Number of years: 3 year(s), Service time (hours x days): 24x7x365

Features		Features	
Service type Service included Service time (hours x days) Number of years	ProSupport Parts and Labour 24x7x365 3 year(s)	Phone support	✓
		Web support	✓
		Troubleshooting	✓
		Parts replacement	1
		Compatibility	XPS 13 9320 XPS 9310 2in1 XPS 13 9310

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