

DELL Upgrade from 1Y ProSupport to 4Y ProSupport Plus

Brand : DELL Product code: XNBNMN_1PS4PSP

Product name : Upgrade from 1Y ProSupport to 4Y

ProSupport Plus

- Prioritised 24x7 direct access to non-scripted in-region ProSupport engineers, proactive issue resolution with telemetry-driven insights.
- Enable SupportAssist for customizable self-healing scripts, automated PC optimization and issue detection, proactive resolution and alerts
- Keep your hard drive after replacement to ensure data security
- Repairs for accidents caused by drops, spills or electrical surges
- Automate and customized support to eliminate downtime

Upgrade from 1Y ProSupport to 4Y ProSupport Plus

DELL Upgrade from 1Y ProSupport to 4Y ProSupport Plus. Number of years: 4 year(s), Service time (hours x days): 24x7x365



| Features | | Features | |
|---|---|---|--|
| Service type Service included Service time (hours x days) Number of years | ProSupport Plus Parts and Labour 24x7x365 4 year(s) | Phone support Web support Troubleshooting Parts replacement Compatibility | ✓ ✓ ✓ XPS 15 9510 XPS 15 9520 |

