



## DELL Upgrade from 1Y Collect & Return to 4Y ProSupport Plus

**Brand :** DELL

**Product code:** VN5M5\_1CR4PSP

**Product name :** Upgrade from 1Y Collect & Return to 4Y ProSupport Plus



- Prioritised 24x7 direct access to non-scripted in-region ProSupport engineers, proactive issue resolution with telemetry-driven insights.
- Enable SupportAssist for customizable self-healing scripts, automated PC optimization and issue detection, proactive resolution and alerts
- Keep your hard drive after replacement to ensure data security
- Repairs for accidents caused by drops, spills or electrical surges
- Automate and customized support to eliminate downtime

Upgrade from 1Y Collect & Return to 4Y ProSupport Plus

DELL Upgrade from 1Y Collect & Return to 4Y ProSupport Plus. Number of years: 4 year(s), Service time (hours x days): 24x7x365

Features		Features	
Service type	ProSupport Plus	Phone support	✓
Service included	Parts and Labour	Web support	✓
Service time (hours x days)	24x7x365	Troubleshooting	✓
Number of years	4 year(s)	Parts replacement	✓
		Compatibility	Vostro 5320 Vostro 16

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Publication date: 02-NOV-2024. Prints or copies of Information are only valid on the printed Publication date