

DELL Upgrade from 3Y Basic Onsite to 5Y ProSupport Plus

Brand: DELL Product code: MW5L5_3OS5PSP

Product name : Upgrade from 3Y Basic Onsite to 5Y

ProSupport Plus

- Prioritised 24x7 direct access to non-scripted in-region ProSupport engineers, proactive issue resolution with telemetry-driven insights.
- Enable SupportAssist for customizable self-healing scripts, automated PC optimization and issue detection, proactive resolution and alerts
- Keep your hard drive after replacement to ensure data security
- Repairs for accidents caused by drops, spills or electrical surges
- Automate and customized support to eliminate downtime

Upgrade from 3Y Basic Onsite to 5Y ProSupport Plus

DELL Upgrade from 3Y Basic Onsite to 5Y ProSupport Plus. Number of years: 5 year(s), Service time (hours x days): 24x7x365



Features		Features	
Service type Service included Service time (hours x days) Number of years	ProSupport Plus Parts and Labour 24x7x365 5 year(s)	Phone support Web support Troubleshooting Parts replacement Compatibility	✓ ✓ ✓ Precision 5760 Precision 5560

