

## **DELL Upgrade from 1Y ProSupport to 5Y ProSupport Plus**

## Brand : DELL

Product code: MW5L5\_1PS5PSP

Product name : Upgrade from 1Y ProSupport to 5Y ProSupport Plus

- Prioritised 24x7 direct access to non-scripted in-region ProSupport engineers, proactive issue resolution with telemetry-driven insights.

- Enable SupportAssist for customizable self-healing scripts, automated PC optimization and issue
- detection, proactive resolution and alerts

- Keep your hard drive after replacement to ensure data security

- Repairs for accidents caused by drops, spills or electrical surges
- Automate and customized support to eliminate downtime

Upgrade from 1Y ProSupport to 5Y ProSupport Plus

DELL Upgrade from 1Y ProSupport to 5Y ProSupport Plus. Number of years: 5 year(s), Service time (hours x days): 24x7x365

| Features  |
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Service type Service included Service time (hours x days) Number of years ProSupport Plus Parts and Labour 24x7x365 5 year(s)

## Features Phone support Web support Troubleshooting Parts replacement Compatibility

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Mobile Precision 5480 Mobile Precision 5680

MOST COMPREHENSIVE Self-healing Priority Access Damage coverage

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