



## DELL Upgrade from 3Y Collect & Return to 5Y Collect & Return

**Brand :** DELL

**Product code:** WAAM5\_3CR5CR

**Product name :** Upgrade from 3Y Collect & Return to 5Y Collect & Return

- Covers repair or replacement for manufacturing defects
  - If the issue is covered by warranty and cannot be resolved remotely Dell will pay the cost of returning the system
  - Online and phone support available Monday to Friday during local business hours
- Upgrade from 3Y Collect & Return to 5Y Collect & Return

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Dell's base warranty covers repair or replacement for manufacturing defects. If the issue is covered by the warranty and cannot be resolved remotely Dell will pay all the costs of picking up and returning the system.

Dell recommends ProSupport - If you need more than business hours support, consider upgrading to ProSupport.

\*Availability and terms of Dell Technologies Services vary by region and by product. Contact a sales representative for details.

DELL Upgrade from 3Y Collect & Return to 5Y Collect & Return. Number of years: 5 year(s), Service time (hours x days): 8x5



Features		Features	
Service type	Collect & Return	Web support	✓
Service included	Parts and Labour	Troubleshooting	✓
Service time (hours x days)	8x5	Parts replacement	✓
Number of years	5 year(s)	Compatibility	Wyse 7020 thin client, Wyse 5040 AIO, Wyse 7040 thin client
Phone support	✓		

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