



## DELL Upgrade from 1Y Collect & Return to 3Y Collect & Return

**Brand :** DELL

**Product code:** VD3M3\_1CR3CR

**Product name :** Upgrade from 1Y Collect & Return to 3Y Collect & Return

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Dell's base warranty covers repair or replacement for manufacturing defects. If the issue is covered by the warranty and cannot be resolved remotely Dell will pay all the costs of picking up and returning the system.

Dell recommends ProSupport for PCs - your customers need more than a basic warranty service to keep their employees happy and productive. ProSupport Suite for PCs combines 24x7 (including holidays) non-scripted direct access to in-region IT experts and Next Business Day onsite repairs. AI-driven, intelligent support that allows businesses to stay ahead of IT issues and employee frustration.

\*Response times may vary by country and location. Availability and terms of Dell Services vary by region and by-product. Contact a sales representative for details.

DELL Upgrade from 1Y Collect & Return to 3Y Collect & Return. Number of years: 3 year(s), Service time (hours x days): 8x5



Features		Features	
Service type	Collect & Return	Phone support	✓
Service included	Parts and Labour	Web support	✓
Service time (hours x days)	8x5	Troubleshooting	✓
Number of years	3 year(s)	Parts replacement	✓
		Compatibility	Vostro 3710 SFF

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