



## DELL Upgrade from 1Y Basic Onsite to 4Y Premium Support

**Brand :** DELL

**Product code:** PN3L3\_10S4PR

**Product name :** Upgrade from 1Y Basic Onsite to 4Y Premium Support

- 24x7 Priority access to hardware and software support
  - Onsite support after remote diagnosis
  - International support - help that travels with you
  - Automatic alerts for hardware and software issues with SupportAssist
- Upgrade from 1Y Basic Onsite to 4Y Premium Support

[DELL Upgrade from 1Y Basic Onsite to 4Y Premium Support:](#)

Hassle-free expert help. Anytime, anywhere. Count on real-fast, real-time, real-person support 24x7, by chat, phone and online. With Dell Premium Support, our dedicated team of experts provide hassle-free, personalized support with hardware and software issues. If we can't resolve your issue remotely, we come onsite to you for hardware repairs - at your home, school or work.

\*Availability and terms of Dell Services vary by region and by-product. Contact a sales representative for details.

DELL Upgrade from 1Y Basic Onsite to 4Y Premium Support. Number of years: 4 year(s), Service time (hours x days): 24x7x365

| Features                    |                  | Features          |                  |
|-----------------------------|------------------|-------------------|------------------|
| Service type                | Premium Support  | Phone support     | ✓                |
| Service included            | Parts and Labour | Web support       | ✓                |
| Service time (hours x days) | 24x7x365         | Troubleshooting   | ✓                |
| Number of years             | 4 year(s)        | Parts replacement | ✓                |
|                             |                  | Compatibility     | INSPIRON 15 3000 |



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