



DELL Upgrade from 3Y ProSupport to 5Y ProSupport

Brand : DELL

Product code: L5SM5_3PS5PS

Product name : Upgrade from 3Y ProSupport to 5Y ProSupport

- 24x7 direct access to in-region ProSupport engineers
 - Proactive automated issue detection and alerts with SupportAssist technology
 - Next business day onsite support after remote diagnosis
- Upgrade from 3Y ProSupport to 5Y ProSupport

DELL Upgrade from 3Y ProSupport to 5Y ProSupport:

ProSupport provides 24x7 priority access to engineers, onsite service after remote diagnosis and SupportAssist technology with automated issue detection and alerts. Let Dell help reduce any downtime.

*Availability and terms of Dell Technologies Services vary by region and by product. Contact a sales representative for details.

DELL Upgrade from 3Y ProSupport to 5Y ProSupport. Number of years: 5 year(s), Service time (hours x days): 24x7x365



| Features | | Features | |
|-----------------------------|------------------|-------------------|----------------------|
| Service type | ProSupport | Phone support | ✓ |
| Service included | Parts and Labour | Web support | ✓ |
| Service time (hours x days) | 24x7x365 | Troubleshooting | ✓ |
| Number of years | 5 year(s) | Parts replacement | ✓ |
| | | Compatibility | Latitude 5290 2-in-1 |

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