



## DELL Upgrade from 3Y Basic Advanced Exchange to 5Y Basic Advanced Exchange

**Brand :** DELL

**Product code:** DW19D\_3AE5AE

**Product name :** Upgrade from 3Y Basic Advanced Exchange to 5Y Basic Advanced Exchange

- Support available Monday to Friday during local business hours
  - A replacement monitor will be sent if a warranty issue cannot be resolved remotely
- Upgrade from 3Y Basic Advanced Exchange to 5Y Basic Advanced Exchange

[DELL Upgrade from 3Y Basic Advanced Exchange to 5Y Basic Advanced Exchange:](#)

Dell's base warranty covers repair or replacement for manufacturing defects. With Advanced Exchange Service, Dell will send a replacement monitor if the warranty issue cannot be resolved remotely.

Dell recommends ProSupport - If you need more than business hours support, consider upgrading to ProSupport for Monitors.

\*Availability and terms of Dell Services vary by region and by-product. Contact a sales representative for details.

DELL Upgrade from 3Y Basic Advanced Exchange to 5Y Basic Advanced Exchange. Number of years: 5 year(s), Service time (hours x days): 8x5



Features		Features	
Service type	Basic Advanced Exchange	Phone support	✓
Service included	Parts and Labour	Web support	✓
Service time (hours x days)	8x5	Troubleshooting	✓
Number of years	5 year(s)	Parts replacement	✓
		Compatibility	WD19TB WD19DC WD19

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