

DELL Upgrade from 1Y Collect & Return to 3Y Collect & Return

Brand : DELL

Product code: CC3M3_1CR3CR

Product name : Upgrade from 1Y Collect & Return to 3Y Collect & Return

- Covers repair or replacement for manufacturing defects

- If the issue is covered by warranty and cannot be resolved remotely Dell will pay the cost of returning the system

- Online and phone support available Monday to Friday during local business hours Upgrade from 1Y Collect & Return to 3Y Collect & Return

DELL Upgrade from 1Y Collect & Return to 3Y Collect & Return:

Dell's base warranty covers repair or replacement for manufacturing defects. If the issue is covered by the warranty and cannot be resolved remotely Dell will pay all the costs of picking up and returning the system.

Dell recommends ProSupport - If you need more than business hours support, consider upgrading to ProSupport.

*Availability and terms of Dell Technologies Services vary by region and by product. Contact a sales representative for details.

DELL Upgrade from 1Y Collect & Return to 3Y Collect & Return. Number of years: 3 year(s), Service time (hours x days): 8x5

Features		Features	
Service type	Collect & Return	Phone support	✓
Service includedParts and LabourService time (hours x days)8x5Number of years3 year(s)	Parts and Labour	Web support	 Image: A set of the set of the
		Troubleshooting	 Image: A second s
	3 year(s)	Parts replacement	1
		Compatibility	Chromebook 3100



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