



## DELL Upgrade from 1Y Collect & Return to 3Y Collect & Return

**Brand :** DELL

**Product code:** CC3M3\_1CR3CR

**Product name :** Upgrade from 1Y Collect & Return to 3Y Collect & Return

- Covers repair or replacement for manufacturing defects
  - If the issue is covered by warranty and cannot be resolved remotely Dell will pay the cost of returning the system
  - Online and phone support available Monday to Friday during local business hours
- Upgrade from 1Y Collect & Return to 3Y Collect & Return

**DELL Upgrade from 1Y Collect & Return to 3Y Collect & Return:**

Dell's base warranty covers repair or replacement for manufacturing defects. If the issue is covered by the warranty and cannot be resolved remotely Dell will pay all the costs of picking up and returning the system.

Dell recommends ProSupport - If you need more than business hours support, consider upgrading to ProSupport.

\*Availability and terms of Dell Technologies Services vary by region and by product. Contact a sales representative for details.

DELL Upgrade from 1Y Collect & Return to 3Y Collect & Return. Number of years: 3 year(s), Service time (hours x days): 8x5



Features		Features	
Service type	Collect & Return	Phone support	✓
Service included	Parts and Labour	Web support	✓
Service time (hours x days)	8x5	Troubleshooting	✓
Number of years	3 year(s)	Parts replacement	✓
		Compatibility	Chromebook 3100

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Publication date: 02-NOV-2024. Prints or copies of Information are only valid on the printed Publication date