

## **DELL Upgrade from 1Y Basic Onsite to 3Y Premium Support**

**Brand:** DELL Product code: PN3L3\_10S3PR

Product name: Upgrade from 1Y Basic Onsite to 3Y

Premium Support

- 24x7 Priority access to hardware and software support
- Onsite support after remote diagnosis
- International support help that travels with you
- Automatic alerts for hardware and software issues with SupportAssist Upgrade from 1Y Basic Onsite to 3Y Premium Support



Hassle-free expert help. Anytime, anywhere. Count on real-fast, real-time, real-person support 24x7, by chat, phone and online. With Dell Premium Support, our dedicated team of experts provide hassle-free, personalized support with hardware and software issues. If we can't resolve your issue remotely, we come onsite to you for hardware repairs - at your home, school or work.

\*Availability and terms of Dell Services vary by region and by-product. Contact a sales representative for

DELL Upgrade from 1Y Basic Onsite to 3Y Premium Support. Number of years: 3 year(s), Service time (hours x days): 24x7x365

Features		Features	
Service type	Premium Support	Phone support	<b>✓</b>
Service included Service time (hours x days) Number of years	Parts and Labour 24x7x365 3 year(s)	Web support	✓
		Troubleshooting	<b>✓</b>
		Parts replacement	<b>✓</b>
		Compatibility	INSPIRON 15 3000



