

DELL Upgrade from 1Y Basic Onsite to 3Y Basic Onsite

Brand: DELL Product code: L5SM5_10S30S

Product name : Upgrade from 1Y Basic Onsite to 3Y

Basic Onsite

- Covers repair or replacement for manufacturing defects
- Onsite support after remote diagnosis
- Online and phone support Monday Friday during local business hours Upgrade from 1Y Basic Onsite to 3Y Basic Onsite

DELL Upgrade from 1Y Basic Onsite to 3Y Basic Onsite:

Dell's base warranty covers repair or replacement for manufacturing defects. With Onsite Service after remote diagnosis, if Dell's technical experts determine that the situation cannot be resolved remotely, a field support technician will come on site, usually within 1-2 business days. It's support when you need it, where you need it — convenient for you.

Dell recommends ProSupport - If you need more than business hours support, consider upgrading to ProSupport.

*Availability and terms of Dell Technologies Services vary by region and by product. Contact a sales representative for details.

DELL Upgrade from 1Y Basic Onsite to 3Y Basic Onsite. Number of years: 3 year(s), Service time (hours x days): 8x5

Features		Features	
Service type Service included Service time (hours x days) Number of years	Basic Onsite Parts and Labour 8x5 3 year(s)	Phone support	✓
		Web support	✓
		Troubleshooting	✓
		Parts replacement	✓
		Compatibility	Latitude 5290 2-in-1



