



## DELL Upgrade from 1Y Collect & Return to 3Y Premium Support

**Brand :** DELL

**Product code:** XNBNMN\_1CR3PR

**Product name :** Upgrade from 1Y Collect & Return to 3Y Premium Support

- 24x7 Priority access to hardware and software support
  - Onsite support after remote diagnosis
  - International support – help that travels with you
  - Automatic alerts for hardware and software issues with SupportAssist
- Upgrade from 1Y Collect & Return to 3Y Premium Support

### DELL Upgrade from 1Y Collect & Return to 3Y Premium Support:

Count on real-fast, real-time, real-person support 24x7. With Dell Premium Support, you will be notified if an issue is detected.. SupportAssist technology allows our dedicated team of experts to identify and resolve issues quickly to get you on your way. And, if we are unable to solve your issue with remote diagnosis, we'll send a Dell technician or part to your location.

\*Availability and terms of Dell Technologies Services vary by region and by product. Contact a sales representative for details.

DELL Upgrade from 1Y Collect & Return to 3Y Premium Support. Number of years: 3 year(s), Service time (hours x days): 24x7x365

Features		Features	
Service type	Premium Support	Phone support	✓
Service included	Parts and Labour	Web support	✓
Service time (hours x days)	24x7x365	Troubleshooting	✓
Number of years	3 year(s)	Parts replacement	✓



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