



## DELL Upgrade from 1Y Collect & Return to 3Y Basic Onsite

**Brand :** DELL

**Product code:** XNBNMN\_1CR30S

**Product name :** Upgrade from 1Y Collect & Return to 3Y Basic Onsite

- Covers repair or replacement for manufacturing defects
  - Onsite support after remote diagnosis
  - Online and phone support - Monday - Friday during local business hours
- Upgrade from 1Y Collect & Return to 3Y Basic Onsite

[DELL Upgrade from 1Y Collect & Return to 3Y Basic Onsite:](#)

Dell's base warranty covers repair or replacement for manufacturing defects. With Onsite Service after remote diagnosis, if Dell's technical experts determine that the situation cannot be resolved remotely, a field support technician will come on site, usually within 1-2 business days. It's support when you need it, where you need it — convenient for you.

Dell recommends ProSupport - If you need more than business hours support, consider upgrading to ProSupport.

\*Availability and terms of Dell Technologies Services vary by region and by product. Contact a sales representative for details.

DELL Upgrade from 1Y Collect & Return to 3Y Basic Onsite. Number of years: 3 year(s), Service time (hours x days): 8x5

Features		Features	
Service type	Basic Onsite	Web support	✓
Service included	Parts and Labour	Troubleshooting	✓
Service time (hours x days)	8x5	Parts replacement	✓
Number of years	3 year(s)	Compatibility	XPS 13 9365, 13 9365 2in1, 15 9570, 15 9575 2in1
Phone support	✓		



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