

DELL Upgrade from 3Y Basic Onsite to 3Y ProSupport Plus

Brand : DELL Product code: MW3L3_3OS3PSP

Product name : Upgrade from 3Y Basic Onsite to 3Y

ProSupport Plus

- Prioritised 24x7 direct access to non-scripted in-region ProSupport engineers, proactive issue resolution with telemetry-driven insights.
- Enable SupportAssist for customizable self-healing scripts, automated PC optimization and issue detection, proactive resolution and alerts
- Keep your hard drive after replacement to ensure data security
- Repairs for accidents caused by drops, spills or electrical surges
- Automate and customized support to eliminate downtime

Upgrade from 3Y Basic Onsite to 3Y ProSupport Plus

DELL Upgrade from 3Y Basic Onsite to 3Y ProSupport Plus. Number of years: 3 year(s), Service time (hours x days): 24x7x365

ProSupport
Plus

MOST COMPREHENSIVE
Self-healing
Priority Access
Damage coverage

Features		Features	
Service type	ProSupport Plus Parts and Labour 24x7x365 3 year(s)	Web support	✓
Service included Service time (hours x days)		Troubleshooting	✓
Number of years		Parts replacement	✓
Phone support	✓ ·	Compatibility	Mobile Precision 3591 Mobile Precision 3490 Mobile Precision 3590

