



## DELL Upgrade from 1Y Collect & Return to 3Y ProSupport Plus



**Brand :** DELL

**Product code:** CC5M5\_1CR3PSP

**Product name :** Upgrade from 1Y Collect & Return to 3Y ProSupport Plus

- 24x7 direct access to in-region ProSupport engineers
  - Proactive monitoring, automated issue detection, failure prevention and notifications with SupportAssist
  - Keep your hard drive after replacement to ensure data security
  - Repairs for accidents caused by drops, spills or electrical surges
- Upgrade from 1Y Collect & Return to 3Y ProSupport Plus

### DELL Upgrade from 1Y Collect & Return to 3Y ProSupport Plus:

ProSupport Plus is Dell's most complete support service, it combines 24x7 priority access to expert support, coverage for accidents, hard drive retention, next business day onsite service after remote diagnosis, and proactive monitoring for automated issue identification and notification. It ensures that hardware and software are running smoothly so you can focus on what's important.

\*Availability and terms of Dell Technologies Services vary by region and by product. Contact a sales representative for details.

DELL Upgrade from 1Y Collect & Return to 3Y ProSupport Plus. Number of years: 3 year(s), Service time (hours x days): 24x7x365

Features		Features	
Service type	ProSupport Plus	Phone support	✓
Service included	Parts and Labour	Web support	✓
Service time (hours x days)	24x7x365	Troubleshooting	✓
Number of years	3 year(s)	Parts replacement	✓

Disclaimer. The information published here (the "Information") is based on sources that can be considered reliable, typically the manufacturer, but this Information is provided "AS IS" and without guarantee of correctness or completeness. The Information is only indicative and can be changed at any time without notification. No rights can be based on the Information. Suppliers or aggregators of this Information do not accept any liability with regard to the content of (web)pages and other documents, including its Information. The publisher of the Information can not be held liable for the content of 3rd party websites that are linking this Information or are linked to from this Information. You as the User of the Information are solely responsible for the choice and usage of this Information. You are not entitled to transfer, copy or otherwise multiply or distribute the Information. You are obliged to follow the directions of the copyright owner(s) with regard to the use of the Information. Exclusively Dutch law is applicable. With regard to price and stock data on the site, the publisher followed a number of starting points, which are not necessarily relevant for your private or business circumstances. Therefore, the price and stock data are only indicative and are subject to changes. You are personally responsible for the way you use and apply this information. As a user of the Information or sites or documents in which this Information is included, you will adhere to standard fair use including avoidance of spamming, ripping, intellectual-property violations, privacy violations, and any other illegal activity.

Publication date: 23-DEC-2024. Prints or copies of Information are only valid on the printed Publication date