



## DELL Upgrade from 1Y Basic Onsite to 3Y ProSupport

**Brand :** DELL

**Product code:** MW3L3\_10S3PS

**Product name :** Upgrade from 1Y Basic Onsite to 3Y ProSupport

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[DELL Upgrade from 1Y Basic Onsite to 3Y ProSupport:](#)

ProSupport for PCs is the right offering for all commercial businesses. Featuring 24x7 direct access to in-region engineers, next business day onsite repairs, and automated, proactive issue resolution with telemetry-driven insights, ProSupport reduces end-user downtime while freeing up IT time to focus on higher-value projects.

Solution providers and end-customers can view and manage health, application experience, and security score, plus take action across the entire fleet, log tickets, and self-dispatch parts, all from a single portal. ProSupport enables businesses to analyze usage patterns and identify opportunities to optimize end-user device strategy, maximizing productivity and employee satisfaction.

\*Availability and terms of Dell Services vary by region and by-product. Contact a sales representative for details.

DELL Upgrade from 1Y Basic Onsite to 3Y ProSupport. Number of years: 3 year(s), Service time (hours x days): 24x7x365



| Features                    |                  | Features          |                       |
|-----------------------------|------------------|-------------------|-----------------------|
| Service type                | ProSupport       | Phone support     | ✓                     |
| Service included            | Parts and Labour | Web support       | ✓                     |
| Service time (hours x days) | 24x7x365         | Troubleshooting   | ✓                     |
| Number of years             | 3 year(s)        | Parts replacement | ✓                     |
|                             |                  | Compatibility     | Mobile Precision 3470 |

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